

i2 LICENSE AGREEMENT

The following terms and conditions, including the additional documents attached hereto, (collectively, the "Agreement") constitute the contract by and between N. Harris Computer Corporation, a corporation existing under the laws of Ontario ("Licensor") and the Ordering Activity under GSA Schedule contracts identified on the Quote as the licensee of the Software ("Licensee"). By executing an order for the Software, you are agreeing to the terms of this Agreement and you (A) accept this Agreement and agree that Licensee is legally bound by its terms; and (B) represent and warrant that, if Licensee is a corporation, governmental organization, or other legal entity, you have the right, power, and authority to enter into this Agreement on behalf of Licensee and bind Licensee to its terms. If Licensee does not agree to the terms of this Agreement, do not download, use or install the Software. This Agreement is effective on the date that you agree to the terms of this Agreement (the "Effective Date").

1. INTERPRETATION

1.1 Definitions

Capitalized terms not otherwise defined in this Agreement shall have the following meanings:

"Additional Documents" has the meaning set out in Section 1.2.

"Additional Licensing Terms" means those additional licensing terms attached hereto and incorporated into this Agreement between Licensor and Licensee that are applicable to specific Software, (the **"i2 Software Portal"**) or as provided with the Software.

"Affiliate" means, with respect to any person, any entity which directly or indirectly Controls or is Controlled by or is under direct or indirect common Control with the person or any entity which is directly or indirectly Controlled by an entity which Controls the person. "Control" means, with respect to any person, the right or power, directly or indirectly, to direct or cause the direction of the management and policies of such person whether through the ownership of voting security, by contract or otherwise; and the term "Controlled" shall have the same meaning.

"Authorized User" is a unit of measurement in respect of Software license usage. An Authorized User is a unique User, who may simultaneously access any number of instances of the Software concurrently such that no other User can access and use the Software using the credentials of any other Authorized User: a User can only use the Authorized User credentials that are specific to that User as an Authorized User. Licensee must obtain separate, dedicated licenses for each Authorized User, such license being unique to that Authorized User and may not be shared or reassigned without the prior written consent of Licensor. For clarity, each non-individual User is also an Authorized User and therefore requires a separate, dedicated license as if that device were an individual.

"Channel Partner Agreement" means an agreement among Licensor and Licensee whereby Licensee is authorized to distribute the Software to additional authorized parties. A Licensee is not obligated to be a channel partner and a Channel Partner Agreement is not required under this Agreement.

"Concurrent User" is a unit of measurement in respect of Software license usage such that a Concurrent User license restricts the maximum number of Concurrent Users that can access and use the Software at any given time. A Concurrent User is any User who is accessing the Software at any point in time. For clarity, an Authorized User accessing multiple instances of the Software only counts as one Concurrent User. For clarity, each non-individual Authorized User is also a Concurrent User and therefore requires a separate, dedicated license as if that device were an individual.

"Confidential Information" means all documents, information, technology and data disclosed or furnished in any connection with this Agreement by one Party to the other Party on or after the date of this Agreement,

directly or indirectly, whether in oral, written, graphic, video, machine-readable or other form that is either marked or identified (in writing or orally) as being confidential or proprietary or that the receiving Party can reasonably conclude or ought to know is confidential or proprietary to the other Party. Confidential Information shall be deemed to include, but is not limited to, all software (except for the Software), documentation and all other technical and product information and documentation, trade secrets, and the whole of the concepts, processes, procedures, and know-how contained therein.

"Documentation" means any and all user documentation applicable to the Software, including any documentation made available with the Software or through the i2 Software Portal.

"Feedback" means all feedback, ideas, comments, and suggestions submitted by Licensee to Licensor concerning the Software or any services provided by Licensor, or part thereof.

"GSA Schedule Pricelist" shall mean the pricing set forth in the authorized General Services Administration Federal Acquisition Service Authorized Supply Schedule Price List Contract Number: GS-35F-0312U

"License Fee" means the license fees set out in the Quote(s).

"i2 SW Subscription and Support Program" means the support and maintenance services for the Software available for a Licensee enrolled in the i2 SW Subscription and Support Program as further discussed in section 7.1 of this Agreement.

"Internal Business Purposes" means use of the Software solely for Licensee's internal business needs, based on such Software's intended functionality. Internal Business Purposes do not include use of Software to provide any kind of service, action, assistance or support to third part(ies), unless Licensee is expressly permitted to otherwise do so pursuant to a Channel Partner Agreement. The meaning of "Internal Business Purposes" may be further specified in the Quote.

"Party" means either Licensor or Licensee, and **"Parties"** means both Licensor and Licensee.

"Permitted Use" has the meaning set out in Section 2.2.

"Quote" means the quote provided by Licensor to Licensee, and accepted by Licensee, for Licensee's purchase of the license for the Software granted under this Agreement together with any related services and for enrollment in the i2 SW Subscription and Support Program. More than one Quote may be established for Licensee. For clarity, the Quote may also include further terms and conditions applicable to the use of the Software.

"Software" means the software set forth in the Quote in object code format, including any Updates or Upgrades provided to Licensee pursuant to this Agreement.

"Specifications" means the specifications for the Software made available at the i2 Software Portal and, to the extent consistent with and not limiting of the foregoing, the Documentation.

"Subscription" means having a subscription to use the Software in a hosted environment without a license to the Software and which is governed by the terms of the Subscription Agreement.

"Subscription Agreement" means those additional terms attached hereto and incorporated into this Agreement between Licensor and Licensee that are applicable to specific Software that is provided in as a Subscription(the **"i2 Software Portal"**) or as provided with the Software.

"Update" means updates, error corrections, patches, performance improvements or enhancements, compatibility enhancements and any other adaptations or modifications to the Software made by Licensor and published by Licensor from time to time.

"Upgrade" means any updates made to the Software which are not Updates, including development of any new branches of the source code associated with the Software.

"User" means an individual person that is an employee (including individuals that are independent

contractors engaged by Licensee to supplement its workforce) who is authorized by Licensee to use the Software in accordance with the terms of this Agreement and the Quote. Any computing device that requests the execution of or receives for execution a set of commands, procedures, or applications from the Software or that is otherwise managed by the Software is considered a separate User of the Software.

1.2 Precedence of terms

In the event of any conflict between or among the provisions of this Agreement, the Additional Licensing Terms, the Quote, and/or the Channel Partner Agreement (the “**Additional Documents**”), to the extent allowed by GSA Schedule Contract Clause 552.212-4(s), the document that is higher in the following list will take precedence:

- (a) the Quote;
- (b) the Additional Licensing Terms;
- (c) the Channel Partner Agreement to the extent it explicitly states it takes precedence over this Agreement; and
- (d) this Agreement.

2. SOFTWARE AND LICENSE

2.1 Software License

Licensor hereby grants to Licensee a perpetual, non-transferable, non-sub-licensable, and non-exclusive license to access, install, make backup copies of, and use, and make and install copies of, the Software and associated Documentation solely for the Permitted Use (the “**Software License**”), subject to the terms and conditions of this Agreement. Documentation supplied and made available to Licensee may be used solely to install, operate, maintain, support and otherwise use the Software to the extent required for the Permitted Use. For greater certainty, this Agreement applies to any and all copies of the Software made by Licensee.

2.2 Permitted Use

Subject to this Agreement and any applicable Additional Licensing Terms, Licensee shall be permitted to access, install, make backup copies of, and use the Software and Documentation for its Internal Business Purposes (the “**Permitted Use**”), provided: (a) Licensee ensures that itself and any other person using the Software does so in compliance with the terms of this Agreement and only on Licensee's behalf; (b) Licensee may only use the Software up to the number of Concurrent Users and Authorized Users per the Quote; and (c) backup copies may only be made if: (i) Licensee is in compliance with this Agreement; (ii) if the Software has a limit on its number of Authorized Users or Concurrent users, the backup copy does not execute unless the backup Software is not able to execute (and the use of the backup Software shall expire once the primary Software instance is again available); and (iii) all copyright notices and indicators of ownership are reproduced on all copies and partial copies of the Software. For greater certainty, if Licensee has been granted additional certain rights pursuant to the Quote (e.g. distribution rights, rights to modify or support software, or right to embed software in Licensee's solutions), “Permitted Use” shall also include the permission to exercise such additionally granted rights only in furtherance of Licensee's Internal Business Purpose for the specific Software referenced in the Quote.

2.3 Restrictions on Use

Licensee's use of the Software is subject to the following restrictions and limitations. Licensee shall not: (a) except as otherwise expressly authorized, provide, disclose, sublicense or otherwise permit any third party to access, use, read, disseminate, transmit, download or reproduce the Software or Documentation; (b) adapt, translate, change, customize, enhance, augment, partially delete or alter, or otherwise modify the Software in any manner or to any extent whatsoever, whether in whole or in part; (c) use any of the part of the Software's components, files, modules, audio-visual content, or related licensed materials separately from that Software; (d), to the maximum extent permitted by applicable law, disassemble, decompile, reverse engineer, or otherwise in any manner deconstruct all or any part of the Software; (e) use the Software in excess of the limits for Concurrent Users or Authorized Users that Licensee has obtained per

a Quote, or any other limitation on Licensee's its Users' use of the Software pursuant to this Agreement and the Additional Documents; (f) use the Software, as a "service bureau" or in a time-sharing, application service provider or other similar model to provide the benefit of the use of the Software to any person except as expressly permitted hereby; (g) copy the Software, except as expressly set out in this Agreement; (f) introduce into the Software any form of malware, or other items of a disabling and destructive nature, or that would alter or affect the operability of the Software; (h) use the Software in any manner that would negatively impact the commercial reputation of Licensor or Licensor's brand; (i) resell, distribute, or repackage the Software whether in binary or source form, including in the form originally provided by Licensor to the Licensee, to any third party for any purpose (other than as otherwise specifically permitted in this Section or subject to any Channel Partner Agreement terms); (j) use the Software if failure of the Software could lead to death, serious bodily injury, or property or environmental damage; and (k) use the Software in a manner that does not comply with, applicable laws, regulations and policies, or any Additional Licensing Terms, including those Additional Licensing Terms that may be referenced in a Quote.

2.4 Authorized Third Party Access

- (a) Licensee may provide access to the Software to its Users, subject to the terms of this Agreement including the protection of Confidential Information, and if applicable, any Channel Partner Agreement, for the Permitted Use only. Unless expressly stated otherwise, no User shall be permitted to use the Software for its own benefit. Licensee will promptly on request notify Licensor in writing of all Users which have been provided access. Notwithstanding the foregoing, Licensee may provide access to the Software and to the data generated by the Software to third parties to the extent such right is expressly granted to Licensee in the Additional Licensing Terms and the third party is licensed as either a Concurrent User or Authorized User if access to and use of the Software is provided. Even if the third party only has rights to review data, generate data, and input data, the third party must still be a User of the Software and licensed appropriately.
- (b) Licensee remains liable to Licensor for compliance with this Agreement by all third parties, including Users, to whom it provides access to the Software or data generated by the Software.

2.5 Updates and Upgrades

Licensor will provide Updates to Licensee as any Updates are made generally available where the Licensee is enrolled in the i2 SW Subscription and Support Program at the time the Upgrade is released; but certain security Updates will be provided whether or not the Licensee is enrolled in the i2 SW Subscription and Support Program at the time the Update is released but solely at the Licensor's discretion. Licensor reserves the right in its sole discretion to provide any Upgrades to Licensee and any decision by Licensor not to provide an Upgrade to Licensee shall not constitute a breach of the terms of this Agreement. Updates and Upgrades remain subject to the terms of this Agreement

2.6 Licensee Security

Licensee is solely responsible for implementing safeguards to protect the security of its own systems when accessing and using the Software, including to take precautions against viruses, worms, trojan horses and other items of a disabling or destructive nature. It is the responsibility of Licensee to be familiar with all applicable safety standards and ensure that the Software is maintained and operated by Licensee in a safe manner and suitable environment. Without limiting the foregoing it is Licensee's responsibility to ensure that Users are adequately trained and comply with all laws, regulations, codes and safe practices, applicable to Licensee's activities and its use of the Software.

2.7 Trial License

If the Quote states that any aspect of the Software is licensed and provided on a trial basis (all such Software being "Trial Software"), then the license rights provided for in this section 2, the License Fee obligations stated in section 3.1, and the i2 SW Subscription and Support Program detailed in section 7.1 in respect of the Trial Software are modified in the following manner:

(a) all references to a perpetual license shall be substituted with a term license for a duration that equals the trial license duration as stated in the Quote in respect of each Trial Software application. In accordance with the terms of a Quote or where no terms are provided for in a Quote, then as provided for in this Agreement or any applicable Additional Licensing Terms, a Licensee may switch to a regular license by paying the applicable License Fee at which time these Trial Software license terms will expire and will immediately be replaced by the Software License (such that the Trial Software will become "Software" for the purposes of this Agreement) unaffected by the terms of this section 2.7.

(b) all references to back up copies will not be permitted during the Trial Software license term.

(c) the reference to the License Fee in section 3.1 of this Agreement will only be for Software that is not the Trial Software and License Fees in respect of Trial Software will only be paid if a switch is made and the Trial Software license expires and is replaced by a Software License as contemplated in subsection 2.7(a) above.

(d) the reference to the i2 SW Subscription and Support Program's enrollment in a Quote is only for Software and is not for the Trial Software. The term and the requirements associated with the i2 SW Subscription and Support Program enrollment in section 7.1 of this Agreement will apply to the Trial Software when the Trial Software license terms expire and is replaced by the Software License as contemplated in subsection 2.7(a) above.

2.8 Proof of Concept License

If the Quote states that any aspect of the Software is licensed and provided on a Proof of Concept basis (or "POC") (all such Software being "POC Software"), then the license rights provided for in this section 2, the License Fee obligations stated in section 3.1, and the i2 SW Subscription and Support Program detailed in section 7.1 in respect of the POC Software are modified in the following manner:

(a) all references to a perpetual license shall be substituted with a term license for a duration that equals the trial license duration as stated in the Quote in respect of each POC Software application. In accordance with the terms of a Quote or where no terms are provided for in a Quote, then as provided for in this Agreement or any applicable Additional Licensing Terms, a Licensee may switch to a regular license by paying the applicable License Fee at which time these Trial Software license terms will expire and will immediately be replaced by the Software License (such that the POC Software will become "Software" for the purposes of this Agreement) unaffected by the terms of this section 2.7.

(b) all references to back up copies will not be permitted during the POC Software license term.

(c) the reference to the License Fee in section 3.1 of this Agreement will only be for Software that is not the POC Software and License Fees in respect of POC Software will only be paid if a switch is made and the POC Software license expires and is replaced by a Software License as contemplated in subsection 2.8(a) above.

(d) the reference to the i2 SW Subscription and Support Program's enrollment in a Quote is only for the POC Software unless the Quote states otherwise. The term and the requirements associated with the i2 SW Subscription and Support Program enrollment in section 7.1 of this Agreement will apply when the POC Software license terms expire and is replaced by the Software License as contemplated in

subsection 2.8(a) above. The payment of any associated fees for the i2 SW Subscription and Support Program for POC Software will be stated in the Quote, otherwise no fees will apply.

2.9 Free of Charge License

If the Quote states that any aspect of the Software is licensed and provided on a Free of Charge basis (or “FOC”) (all such Software being “FOC Software”), then the license rights provided for in this section 2, the License Fee obligations stated in section 3.1, and the i2 SW Subscription and Support Program detailed in section 7.1 in respect of the FOC Software are modified in the following manner:

(a) all references to a perpetual license shall be substituted with a term license for a duration that equals the FOC Software license duration as stated in the Quote in respect of each FOC Software application or where no term duration is stated in the Quote, then the license term shall be for one (1) year. In accordance with the terms of a Quote or where no terms are provided for in a Quote, then as provided for in this Agreement or any applicable Additional Licensing Terms, a Licensee may switch to a regular license by paying the applicable License Fee at which time these FOC Software license terms will expire and will immediately be replaced by the Software License (such that the FOC Software will become “Software” for the purposes of this Agreement) unaffected by the terms of this section 2.9. Please note that not all FOC Software can be switched to a regular license format.

(b) the reference to the License Fee in section 3.1 of this Agreement will only be for Software that is not the FOC Software and there are no License Fees in respect of FOC Software.

(c) the reference to the i2 SW Subscription and Support Program’s enrollment in a Quote is only for Software and is not for the FOC Software unless the Quote explicitly names the FOC Software. If the Quote provides for i2 SW Subscription and Support Program’s enrollment in relation to any FOC Software application products, then the i2 SW Subscription and Support Program shall apply to such FOC Software application products despite anything in this Agreement to the contrary. The term and the requirements associated with the i2 SW Subscription and Support Program enrollment in section 7.1 of this Agreement will apply to the FOC Software when the FOC Software license terms expire and is replaced by the Software License as contemplated in subsection 2.9(a) above.

2.10 Warranties

In respect of the Trial Software, the POC Software, and the FOC Software, the Licensors shall only supply the warranty in section 9.4 and not to the warranties listed in section 9.1 or anywhere else in this Agreement.

2.11 Subscription

Where the Quote states that an aspect of the Software is provided to the Licensee on a Subscription basis, then those aspects of the Software are not licensed to the Licensee but rather are provided to the Licensee to use on a subscription basis and are subject to the terms of the Subscription Agreement attached hereto. To the extent that the terms of the Subscription Agreement modify the terms of this Agreement, the terms of the Subscription Agreement shall apply but only to the Software that is subject to the Subscription. Otherwise, all of the terms of this Agreement shall apply and – if necessary – are incorporated by reference into the Subscription Agreement.

3. FEES AND PAYMENT

3.1 Payment of Fees

In consideration of the Software License, Licensee will pay the License Fee to Licensors or Licensors’ authorized reseller as applicable in accordance with the terms of the Quote. Licensee agrees to pay any and all additional fees, including License Fees, associated with any use of the Software in excess of the use authorized per the Quote. If Licensee fails to make any payment when due, in addition to all other remedies that may be available: (a) Licensors may charge interest on the past due amount at the interest rate established by the Secretary of the Treasury as provided in [41 U.S.C. 7109](#), which is applicable to the period in which the amount becomes due, and then at the rate applicable for each six-month period as fixed by the Secretary until the amount is paid; and (b) Reserved; and (c) Reserved. To the extent that the Licensee Fees

are subject to a GSA Schedule Pricelist, then the License Fees in the Quote must be made in accordance with and conform to the GSA Schedule Pricelist.

3.2 Invoicing

Licensor shall provide Licensee with an electronic invoice detailing payment due to Licensor. Upon the receipt of Licensor invoice sent to Licensee, Licensee shall pay Licensor or the Licensor's authorized reseller as applicable the Licensee Fee by bank transfer within thirty (30) calendar days upon the receipt of a valid invoice. Licensor will not provide credits or refunds for Licensee Fees paid except as expressly set out in this Agreement.

3.3 Taxes

. Licensor shall state separately on invoices taxes excluded from the fees, and the Licensee agrees either to pay the amount of the taxes or provide evidence necessary to sustain an exemption in accordance with FAR 52.229-1 and FAR 52.229-3, if applicable.

4. LICENSE AUDIT

4.1 Audit

Licensee agrees to maintain complete and accurate records in accordance with generally accepted accounting principles during the Term and for a period of one (1) year after the termination or expiration of this Agreement with respect to matters necessary for accurately determining amounts due hereunder, including compliance with limits on the number of Authorized Users and Concurrent Users. Licensor may, at its own expense, on thirty (30) days' written notice, periodically inspect and audit Licensee's records with respect to matters covered by this Agreement, in addition to all sites and environments in which Licensee or Users use the Software, and in accordance with Government security requirements, provided that if such inspection and audit reveals that Licensee has underpaid Licensor with respect to any amounts due and payable during the Term, Licensee promptly pay the amounts necessary to rectify such underpayment, together with interest in accordance with Section 3.1..Such inspection and auditing rights will extend throughout the Term of this Agreement and continue for a period of one (1) year after the termination or expiration of this Agreement.

4.2 Report

Licensee will, for all Software at all sites and for all environments, create, retain, and each year, provide to Licensor upon Licensor providing 30 days' written notice to Licensee, an accurate report in a format requested by Licensor outlining Software usage, any supporting documentation, and any other relevant information.

5. INTELLECTUAL PROPERTY

5.1 Ownership

Licensee acknowledges that all right, title and interest in and to the Software and Documentation are the sole and exclusive property of Licensor. Licensor reserves all rights not expressly granted to Licensee hereunder, and for greater certainty, Licensor shall retain all intellectual property rights in and to the Software.

5.2 Feedback

Licensee may provide Feedback to Licensor on a voluntary basis. Notwithstanding any other provision of this Agreement, Feedback is subject to the following terms: (a) Licensor may use such Feedback and incorporate it in Licensor's products, technologies, and services without any obligations or restrictions; (b)

Licensee waives all rights it or its representatives have or may have, including all intellectual property rights, in and to Feedback, and hereby assigns to Licensor all of Licensee's rights in and to Feedback and will cause its representatives to assign all of such persons' rights to Licensor and to waive all moral or similar rights that its representatives have to Licensor. Licensee will execute and cause to be executed all documents necessary to assign such rights. Licensee is not entitled to any compensation or reimbursement of any kind under any circumstances for any Feedback. Any improvements developed by Licensor based on such Feedback, and any associated intellectual property rights, shall also be the exclusive property of Licensor.

5.3 Intellectual Property Indemnification

- (a) Licensor shall have the right to intervene to defend Licensee from any claims asserted against Licensee that the Software infringes a third party's patent or copyright and pay to Licensee the settlement fee, or the amounts awarded by a court against Licensee, provided that Licensee promptly notifies Licensor in writing of such claim, cooperates with Licensor, takes reasonable steps to mitigate the claim, and allows Licensor sole authority to control the defense and settlement of such claim. Nothing contained herein shall be construed in derogation of the U.S. Department of Justice's right to defend any claim or action brought against the U.S., pursuant to its jurisdictional statute 28 U.S.C. §516.
- (b) If such a claim is made or appears possible, Licensee agrees to permit Licensor, at Licensor's sole discretion, to (A) modify or replace the Software, or component or part thereof, to make it non-infringing, or (B) obtain the right for Licensee to continue use. If Licensor determines that none of these alternatives is reasonably available, Licensor may terminate this Agreement, in its entirety or with respect to the affected component or part, effective immediately on written notice to Licensee.
- (c) The indemnity provided under Section 5.3(a) will not apply to the extent that the alleged infringement arises from: (i) use of the Software in combination with data, software, hardware, equipment, or technology not provided by Licensor or authorized by Licensor in writing; (ii) modifications to the Software not made by Licensor; or (iii) use of any version other than the most current version of the Software or Documentation delivered to Licensee.

6. CONFIDENTIALITY

6.1 Use of Confidential Information

Licensee shall be permitted to use the Confidential Information of Licensor solely, and to the extent necessary, for its Internal Business Purposes in connection with its operation and use of the Software as permitted by this Agreement. Licensor shall be permitted to use the Confidential Information of Licensee solely and to the extent necessary for its Internal Business Purposes in connection with the installation, provision and support of the Software and its activities related thereto and as otherwise set out in this Agreement. Each Party receiving Confidential Information ("**Recipient**") of the other Party ("**Discloser**") shall hold in confidence and shall protect (using efforts and measures it uses to protect Recipient's own confidential information of a similar nature, but in any event reasonable efforts and measures) the Confidential Information of the Discloser from harm, loss, theft, reproduction and unauthorized access while in its possession or control. Recipient acknowledges and agrees that the Confidential Information it may receive from the Discloser is the sole and exclusive property of Discloser (and/or its suppliers and licensors) and is highly valuable, confidential and material to the interests, business and affairs of Discloser, and that disclosure thereof would be detrimental to the interests, business and affairs of Discloser.

6.2 Exceptions; Permitted Disclosure

Recipient shall be permitted to disclose relevant aspects of the other Discloser's Confidential Information to its officers, directors, employees, agents and professional advisors to the extent that such disclosure is reasonably necessary for the performance of its duties and obligations or the exercise of any rights or

privileges granted under this Agreement; *provided*, however, that prior to such disclosure such Discloser shall inform such persons and parties of the confidential nature of the Confidential Information. Recipient shall, subject to the terms hereof, be fully responsible for ensuring that any such persons to whom it discloses Discloser's Confidential Information comply with the confidentiality obligations contained in this Agreement and Recipient shall be liable for any breach of this Agreement by such persons. Recipient may disclose the Confidential Information of Discloser that: (a) is either prior to furnishing the Confidential Information or thereafter becomes known to the public without fault or breach of Recipient; (b) Recipient obtains from a third party without restriction on disclosure and without breach by such third party of a non-disclosure obligation to Discloser; (c) is already known to Recipient at the time of disclosure not otherwise subject to other confidentiality provisions, as proven by documentary evidence; and (d) is independently developed by Recipient, without any reference or use of any of Discloser's Confidential Information. The obligations of confidentiality contained in this Agreement shall not restrict any disclosure by Recipient to the extent Recipient is required to disclose the Confidential information by applicable law or a court of competent jurisdiction; provided, however, that it shall not make any such disclosure without first notifying Discloser and allowing Discloser a reasonable opportunity to seek injunctive relief from (or a protective order with respect to) the obligation to make such disclosure. In the event that such protective order or other remedy is not obtained, Recipient shall use reasonable efforts to furnish only that portion of the Confidential Information which it is legally required to provide. Licensor recognizes that Federal agencies are subject to the Freedom of Information Act, 5 U.S.C. 552, which requires that certain information be released, despite being characterized as "confidential" by the vendor.

6.3 Unauthorized Disclosure

Recipient shall notify Discloser promptly upon discovery of any unauthorized use or disclosure of the Discloser's Confidential Information, and will cooperate with the Discloser in every reasonable way to help regain possession of such Confidential Information and to prevent its further unauthorized use or disclosure.

6.4 Survival and Return of Information

The obligations of confidentiality in this Agreement shall be effective throughout the Term (defined below) and, notwithstanding the return of any Confidential Information or any other event, shall continue in full force and effect following its termination. Without prejudice to any other rights provided herein, upon termination of this Agreement, each Party shall return to the other all Confidential Information of such other Party in its possession or control, or destroy such Confidential Information, including any copies or reproductions thereof, provided, however, each Discloser recognizes that despite such attempts to destroy such Confidential Information, electronic representations of Confidential Information may continue to exist, subject to the terms hereof, in the Recipient's data system backup applications, or similar storage media.

7. SUPPORT

7.1 Scope of Support; Access

The Licensee may enroll in the Licensor's i2 SW Subscription and Support Program. The Licensee is obligated to purchase its enrollment in the i2 SW Subscription and Support Program for the first 12 months of any license in the Software. The enrollment in the i2 SW Subscription and Support Program will be stated in a Quote and which will also delineate the subscription term and may delineate whether the subscription is a renewal or a reinstatement. The fees associated with any renewal or reinstatement will be determined solely and entirely by in accordance with the GSA Schedule Pricelist.

While enrolled in the i2 SW Subscription and Support Program, the Licensor may provide Licensee with assistance or support in respect of the Software, which may involve: a) Licensor remotely accessing Licensee's systems; or b) Licensee providing its information or system data to Licensor. Licensee authorizes Licensor, its Affiliates and their respective subcontractors to use information from and about Licensee relating to errors and problems to improve its products and services, and to provide support.

Additional information related to the i2 SW Subscription and Support Program is attached hereto.

7.2 Licensee Data

Licensee is responsible for: a) the selection and implementation of procedures and controls for access, use, and transmission of any data provided to Licensor (including personally identifiable information); b) the content of such data or associated database; and c) the backup or recovery of any such data or associated database. Licensee will not provide to Licensor, directly or indirectly, any personally identifiable information in any form. Licensee is responsible for all costs and expenses Licensor may reasonably incur as a result of any data or information Licensee mistakenly provides to Licensor, or any loss, destruction or disclosure of such data or information by Licensor, including such costs and expense arising out of a third-party claim. for Licensee remains.

8. TERM AND TERMINATION

8.1 Term

The term of this Agreement and the Software License shall commence on the Effective Date and shall remain in effect for the term set forth on the Quote, or until the termination of this Agreement pursuant to this Agreement (the "**Term**").

8.2 Termination

- (a) When the End User is an instrumentality of the U.S., recourse against the United States for any alleged breach of this Agreement must be brought as a dispute under the contract Disputes Clause (Contract Disputes Act). During any dispute under the Disputes Clause, Licensor shall proceed diligently with performance of this Agreement, pending final resolution of any request for relief, claim, appeal, or action arising under the Agreement, and comply with any decision of the Contracting Officer.

8.3 Effect of Termination

In the event of the expiration or termination of this Agreement the Software License will terminate, and without limiting Licensee's obligations under Section 6, Licensee shall cease using and delete, destroy, uninstall, and return all copies of the Software and Documentation, as applicable, and certify in writing to the Licensor that the Software and Documentation has been deleted, destroyed, uninstalled and returned, as applicable. No expiration or termination will affect Licensee's obligation to pay all License Fees that may have become due before such expiration or termination, or entitle Licensee to any refund.

9. REPRESENTATIONS, WARRANTIES, INDEMNITIES AND LIABILITY

9.1 Representations and Warranties of Licensor

- (a) For a period of **1 month** following the Effective Date or such other period of time if specified in the applicable Additional Licensing Terms, Licensor warrants that the Software, when used in accordance with the Documentation, will perform materially as described in the Specifications.
- (b) During the Warranty Period, Licensor will make available to Licensee Licensor's support database available at www.i2group.com.

9.2 Representations and Warranties of Licensee

Licensee represents and warrants to Licensor that:

- (a) it will not make any false or misleading representations regarding the Software or Documentation, its use thereof, or the relationship of the Parties to any third parties; and
- (b) it agrees to, and assumes all responsibility for complying with, any applicable laws, regulations and policies; and
- (c) it has obtained or will obtain any consents, permissions, or licenses required to enable its lawful use of the Software.

9.3 Risk and Indemnity

- (a) LICENSEE CONFIRMS THAT IT HAS THE SOLE RESPONSIBILITY FOR ALL USE OF THE SOFTWARE, FOR ANY PRODUCTS OR SERVICES THAT USE THE SOFTWARE, AND ANY USE OF SUCH PRODUCTS OR SERVICES BY OTHERS, INCLUDING BUT NOT LIMITED TO THE RESPONSIBILITY TO ASSESS WHETHER THE SOFTWARE AND USE THEREOF IS APPROPRIATE FOR LICENSEE'S INTENDED PURPOSES, AND CONSIDERING THE RISKS ASSOCIATED WITH THE SOFTWARE AND USE THEREOF. Except in relation to licenses granted in accordance with the GSA Price List,.
- (b) Licensor agrees to indemnify, hold harmless, and, upon Licensee's request, has the right to intervene to defend Licensee and its respective contractors, licensors and agents and all such person's officers, directors and employees, from and against all third party claims, actions and demands, and all resulting liabilities, damages and losses of any type, expenses (including reasonable legal fees), settlements, or judgments suffered or incurred by such parties to the extent that they result from or arise out of unintended performance of the Software resulting from Licensor's gross negligence. Nothing contained herein shall be construed in derogation of the U.S. Department of Justice's right to defend any claim or action brought against the U.S., pursuant to its jurisdictional statute 28 U.S.C. §516.

9.4 No Warranties

LICENSOR WARRANTS THAT THE SOFTWARE, THE I2 SW SUBSCRIPTION AND SUPPORT PROGRAM, AND DOCUMENTATION WILL, FOR A PERIOD OF SIXTY (60) DAYS FROM THE DATE OF YOUR RECEIPT, PERFORM SUBSTANTIALLY IN ACCORDANCE WITH SOFTWARE, THE I2 SW SUBSCRIPTION AND SUPPORT PROGRAM, AND DOCUMENTATION WRITTEN MATERIALS ACCOMPANYING IT. EXCEPT AS EXPRESSLY SET FORTH IN THE FOREGOING, EXCEPT AS EXPRESSLY SET OUT IN THIS AGREEMENT, THE SOFTWARE, THE I2 SW SUBSCRIPTION AND SUPPORT PROGRAM, AND DOCUMENTATION ARE PROVIDED TO LICENSEE ON AN "AS-IS", "AS AVAILABLE" AND "WITH ALL FAULTS" BASIS, AND LICENSOR EXPRESSLY DISCLAIMS ANY AND ALL OTHER REPRESENTATIONS, WARRANTIES AND CONDITIONS CONCERNING THE SOFTWARE, THE I2 SW SUBSCRIPTION AND SUPPORT PROGRAM, AND DOCUMENTATION AND THEIR RESPECTIVE USE, WHETHER EXPRESS OR IMPLIED OR STATUTORY OR OTHERWISE ARISING IN LAW (INCLUDING DURING THE COURSE OF DEALING, USAGE OR TRADE) AND WHETHER ORAL OR WRITTEN, INCLUDING, BUT NOT LIMITED TO, ANY AND ALL REPRESENTATIONS, WARRANTIES OR CONDITIONS OF: (A) DESIGN, (B) MERCHANTABILITY, (C) FITNESS FOR ANY PARTICULAR PURPOSE, (D) NON-INFRINGEMENT, (E) PERFORMANCE, INCLUDING THAT THE SOFTWARE IS ACCURATE, ERROR FREE, VIRUS FREE OR SECURE, OR THAT THE SOFTWARE WILL OPERATE UNINTERRUPTED, (F) ACHIEVING ANY INTENDED RESULT, (G) BEING COMPATIBLE OR WORKING WITH ANY SOFTWARE, SYSTEM OR OTHER SERVICES, AND (H) COMPLIANCE WITH STANDARDS OR LAWS. LICENSEE CONFIRMS THAT IT HAS THE SOLE RESPONSIBILITY FOR ALL USE OF THE SOFTWARE, FOR ANY PRODUCTS OR SERVICES THAT USE THE SOFTWARE, AND FOR ALL DECISIONS TAKEN FROM SUCH USE. LICENSEE ASSUMES ALL RISK FOR ALL DAMAGES THAT MAY RESULT FROM LICENSEE'S USE OF THE SOFTWARE OR FROM USE OF THE SOFTWARE BY USERS OF LICENSEE.

9.5 Separately Licensed Code

In using the Software, Licensee may (or may not) be provided and may (or may not) use, certain third-party code. ANY THIRD-PARTY CODE PROVIDED AS PART OF OR WITH THE SOFTWARE IS PROVIDED TO LICENSEE ON AN "AS-IS", "AS AVAILABLE" AND "WITH ALL FAULTS" BASIS, AND LICENSOR EXPRESSLY DISCLAIMS ANY AND ALL OTHER REPRESENTATIONS, WARRANTIES AND CONDITIONS CONCERNING THE THIRD-PARTY-CODE AND THEIR USE, INCLUDING, BUT NOT LIMITED TO, ANY AND ALL REPRESENTATIONS, WARRANTIES OR CONDITIONS OF: (A) DESIGN, (B) MERCHANTABILITY, (C) FITNESS FOR ANY PARTICULAR PURPOSE, (D) NON-INFRINGEMENT, (E) SUBJECT TO RIGHTS OF USE OR DISTRIBUTION PERMITTING A PARTICULAR USE OR DISTRIBUTION MODEL; (F) PERFORMANCE, INCLUDING THAT THE THIRD-PARTY CODE IS ACCURATE, ERROR FREE, VIRUS FREE OR SECURE, OR THAT THE THIRD-PARTY CODE WILL OPERATE UNINTERRUPTED, (G) ACHIEVING ANY INTENDED RESULT, (H) BEING COMPATIBLE OR WORKING WITH THE SOFTWARE, ANY THIRD-PARTY CODE, SYSTEM OR OTHER SERVICES, (I) BEING COMPLIANT OR PERFORMING AS MATERIALLY DESCRIBED IN ANY RELEVANT DOCUMENTATION OR SPECIFICATIONS, AND (J) COMPLIANCE WITH STANDARDS OR LAWS. LICENSEE CONFIRMS THAT IT HAS THE SOLE RESPONSIBILITY FOR ALL USE OF THE THIRD-PARTY CODE, FOR ANY PRODUCTS OR SERVICES THAT USE THE THIRD-PARTY CODE, AND FOR ALL DECISIONS TAKEN FROM SUCH USE. LICENSEE ASSUMES ALL RISK FOR ALL DAMAGES THAT MAY RESULT FROM LICENSEE'S USE OF THE THIRD-PARTY CODE OR FROM USE OF THE THIRD-PARTY CODE BY USERS OF LICENSEE. THIS SECTION 9.5 SHALL PREVAIL NOTWITHSTANDING ANY TERMS OF THIRD-PARTY LICENSE AGREEMENTS RELATING TO SUCH THIRD-PARTY CODE, THIS AGREEMENT AND ANY OTHER AGREEMENT BETWEEN LICENSOR AND LICENSEE.

9.6 Limitation of Liability

EXCEPT FOR INFRINGEMENT CLAIMS DESCRIBED IN SECTION 5.3, LICENSOR SHALL NOT BE LIABLE TO LICENSEE OR TO ANY THIRD PARTY FOR ANY SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE WHATSOEVER (INCLUDING IN RESPECT OF LOST PROFIT OR REVENUE OR OPPORTUNITY, EXPECTED SAVINGS OR ANY OTHER ECONOMIC CONSEQUENTIAL LOSS OR DAMAGE) OR ANY LOSS OF, OR DAMAGE TO, DATA, EVEN IF SUCH DAMAGES ARE FORESEEABLE OR LICENSOR HAS BEEN ADVISED OF THE POSSIBILITY OF

SUCH DAMAGES. IN THE EVENT LICENSOR IS FOUND TO BE LIABLE TO LICENSEE FOR ANY REASON, LICENSOR' LIABILITY SHALL BE LIMITED TO THE ACTUAL DIRECT DAMAGES SUFFERED BY LICENSEE AND SHALL NOT EXCEED THE LICENSE FEE PAID BY

LICENSEE. The foregoing limitations and exclusions of liability shall apply in respect of any expense, damage, loss, injury, or liability of any kind, regardless of the form of action or theory of liability (including for breach of contract, tort, strict liability, by statute or otherwise) and shall survive a fundamental breach or breaches or the failure of the essential purpose of this Agreement or of any remedy contained herein. The foregoing limitation of liability shall not apply to (1) personal injury or death resulting from Licensor's negligence; (2) for fraud; or (3) for any other matter for which liability cannot be excluded by law.

10. GENERAL

10.1 Interpretation

In this Agreement: (a) words denoting the singular include the plural and vice versa and words denoting any gender include all genders; (b) all usage of the words "including" or "include" or the phrase "e.g." shall mean "including, without limitation"; (c) any reference to a statute shall mean the statute in force as at the date hereof, together with all regulations promulgated thereunder, as the same may be amended, re-enacted, consolidated and/or replaced from time to time, and any successor statute thereto, unless otherwise expressly provided; (d) the division of the Agreement into sections and the insertion of headings is for convenience of reference only and shall not affect the construction or interpretation; (e) words or abbreviations which have well-known or trade meanings are used herein in accordance with their recognized meanings; (f) the Parties agree that the Agreement shall not be construed in favour of or against any Party by reason of the extent to which any Party or its professional advisors participated in the preparation of the Agreement.

10.2 Entire Agreement

This Agreement, including the Quote, any Additional Licensing Terms and the Channel Partner Agreement, constitute the entire agreement between the Parties pertaining to all the matters herein and supersedes all prior agreements, proposals, proof of concepts, understandings, letters of intent, negotiations and discussions between the Parties hereto, whether oral or written and may only be amended or modified by written agreement executed by the authorized representatives of the Parties hereto.

10.3 Governing Law

This Agreement shall be governed by, construed and interpreted in accordance with the Federal laws of the United States, as applicable

10.4 Waiver

No delay or omission by a Party to exercise any right or power it has under this Agreement or to object to the failure of any covenant of the other Party to be performed in a timely and complete manner, shall impair any such right or power or be construed as a waiver of any succeeding breach or any other covenant. All waivers must be in writing and signed by the Party waiving its rights.

10.5 Severability

If any provision of this Agreement is held by a court of competent jurisdiction to be invalid or unenforceable in any respect, then the remaining provisions of this Agreement, or the application of such provisions to persons or circumstances other than those as to which it is invalid or unenforceable shall not be affected thereby, and each such provision of this Agreement shall be valid and enforceable to the extent granted by law. In such instance, the Parties shall use their best efforts to replace the invalid provision(s) with legally valid provisions having an economic effect as close as possible to the original intent of the Parties.

10.6 Assignment; Subcontracting

This Agreement shall will enure to the benefit of and be binding on both Parties to this Agreement, their successors and permitted assigns. This Agreement may not be assigned by Licensee without prior written consent of Licensor. Licensor may assign this Agreement without prior consent of Licensee at any time. Licensor may subcontract the performance of its obligations and any services under this Agreement provided Licensor shall remain responsible for ensuring all subcontractors' compliance with the terms of this Agreement.

10.7 Survival

Sections 2, 3, 5.2, 6, 8.3, 9 and 10 shall survive any expiration or termination of this Agreement. In addition to the foregoing Sections, any other terms of this Agreement which by their nature shall extend beyond expiration or termination of this Agreement shall remain in effect until fulfilled and shall bind Parties.

10.8 Force Majeure

Neither Party shall be liable for delays in or for failures to perform hereunder (other than a payment obligation) due to causes beyond its reasonable control, including acts of God, acts or omissions of the other Party or a third party, third party product or service failures, transportation delays, labour disputes, Internet or telecommunications outages, acts of civil or military authorities, fire, strikes, power, surges or outages, epidemics, pandemics, flood, earthquakes, riot, or war ("**Force Majeure Event**"). Each Party shall use commercially reasonable efforts to provide the other Party with notice of any such events and recommence performance as soon as is practicably possible. For any licenses granted in accordance with the GSA Price List, additional excludable delays will be governed by FAR 52.212-4 (f).

10.9 Relationship of the Parties

This Agreement will not constitute or be construed as creating a partnership or joint venture between the Parties, and neither Party will be liable for any debts or obligations of the other Party. Neither Party will in any way be considered as being an agent or representative of the other Party in any dealings with any third party, and neither Party may act for, nor bind, the other Party in any such dealings.

10.10 Notice

Any notice required or permitted hereunder shall be written in English and shall be deemed to have been given when dispatched by email, delivered by overnight courier or air-mailed prepaid first class registered or certified mail and addressed to the respective representatives set out in the Quote, unless otherwise designated by either Party in writing, and such notice shall be effective, if dispatched by facsimile or email or delivered by overnight courier one (1) day after its transmission or its shipment, or shall be effective seven (7) business days after it is deposited in the air-mail if air-mailed.

i2 ADDITIONAL LICENSING TERMS

The following i2 Additional Licensing Terms (the “**Additional Licensing Terms**”) further govern the relationship between N. Harris Computer Corporation, a corporation existing under the laws of Ontario (“**Licensor**”) and the person or entity identified on the Order Form as the licensee of the Software in connection with an i2 License Agreement (the “**License Agreement**”) as the Licensee. These terms are binding on the Licensee upon agreeing to the License Agreement with the same **Effective Date**.

1.INTERPRETATION

1.1 Definitions

All references to Software in these Additional Licensing Terms are specific to the version designation as set out in these Additional Licensing Terms and a specific version of Software may have different attributes depending on the version number, which may be updated and changed from time to time.

Capitalized terms not otherwise defined in these Additional Licensing Terms shall have the following meanings:

“**Permitted Software**” means the actual Software that Licensee can only use in connection with another aspect of the Software subject to the terms as further specified in Section 2.

“**Supporting Software**” means Software that is provided in support of, or forms a part of, another Software (“**Principal Software**”) and is identified as a Supporting Software for such Principal Software in the applicable subsection in Section 2 below.

“**Third Party Content**” means third party software, web services, data services, databases, and other third party content.

“**to support Licensee's use**” means only those uses necessary to Licensee's use of the Principal Software or another Supporting Software, and includes no other purposes.

1.2 Schedules

These Additional License Terms include the terms and conditions set out in the following Schedules attached hereto:

Schedule A – Third-Party Code

2.ADDITIONAL LICENSE TERMS

The following standard terms apply to Licensee's use of certain Software.

2.1 Supporting Software

(a) Section 2.1(b) applies to Licensee's use of the following Principal Software in respect of the corresponding Supporting Software:

Principal Software (Software Name (Software Number))	Supporting Software (Software Name (Software Number))
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<ul style="list-style-type: none"> • i2 iBase 	<ul style="list-style-type: none"> • i2 iBase User • i2 iBase Designer • i2 iBase GIS Interfaces
<ul style="list-style-type: none"> • i2 Analyst's Notebook Premium (Bundle) 	<ul style="list-style-type: none"> • i2 Analyst's Notebook • i2 Analyze (internal component) • IBM Db2 Standard Edition

• i2 Analyze (internal component)	• Open Liberty Project Bundle
• i2 Enterprise Insight Analysis (Bundle)	<ul style="list-style-type: none"> • i2 Analyst's Notebook Premium • i2 Analyze (internal component) • i2 iBase (inc. User, Designer, GIS Interfaces, Database Replication) • i2 Analyst's Notebook Connector to Esri • IBM Db2 Standard Edition • IBM Cognos Analytics • IBM InfoSphere Information Server
• i2 Enterprise Insight Analysis Investigate Add On	• i2 Analyze (internal component)
• i2 Enterprise Insight Analysis Recommendation Engine Add On	<ul style="list-style-type: none"> • i2 Analyst's Notebook Premium • IBM InfoSphere Identity Insight
• i2 Analyst's Notebook SDK	• i2 Analyst's Notebook
• Analysis Hub (Bundle)	<ul style="list-style-type: none"> • i2 Analyst's Notebook Premium • i2 Analyze (internal component) • i2 iBase (inc. User, Designer, GIS Interfaces, Database Replication) • i2 Analyst's Notebook Connector to Esri
• i2 Investigate Add On	• i2 Analyze (internal component)
• i2 Recommendation Engine Add On	<ul style="list-style-type: none"> • i2 Analyst's Notebook Premium • IBM InfoSphere Identity Insight Bundle
• Analysis Studio (Bundle)	<ul style="list-style-type: none"> • i2 Analyst's Notebook Premium • i2 Analyze (internal component)

(b) Licensee may only install or use the Supporting Software identified in Section 2.1(a) to support Licensee's use of the corresponding Principal Software identified beside such Supporting Software, unless Licensee has obtained a broader right to use such Supporting Software independent of Licensee acquiring a license to the Principal Software. Supporting Software may be provided with and subject to additional terms, which will apply to Licensee's use of such Supporting Software. In the event of any conflict between or among the provisions of these Additional Licensing Terms, the License Agreement, and/or such Supporting Software's additional terms, these Additional Licensing Terms will take precedence over the License Agreement, which will take precedence over such Supporting Software's additional licensing terms. Licensee may not install, access, or use the Supporting Software unless Licensee has obtained sufficient authorization to install, access and use the Principal Software, and subsequently, the Supporting Software, unless otherwise expressly provided for in these Additional Licensing Terms. For example, if the Principal Software were licensed on a VPC (Virtual Processor Core) basis and Licensee were to install the Principal Software or a Supporting Software on a 10 VPC machine and another Supporting Software on a second 10 VPC machine, Licensee would be required to obtain 20 VPC licenses to the Principal Software.

2.2 Permitted Components

(a) Section 2.2(b) applies to Licensee's use of the following Supporting Software's Function(s) in respect of the corresponding Principal Software:

Principal Software (Software Name (Software Number))	Supporting Software's Function(s) (Function (of Software Name))
• i2 Analyst's Notebook Premium(Bundle)	<ul style="list-style-type: none"> • Chart Store (of i2 Analyze) • External Searches (of i2 Analyze) • i2 Connect gateway (of i2 Analyze) • i2 Notebook (of i2 Analyze) • i2 Maps

	<ul style="list-style-type: none"> • i2 Esri Map
<ul style="list-style-type: none"> • i2 Analyze (internal component) 	<ul style="list-style-type: none"> • Chart Store (of i2 Analyze) • External Searches (of i2 Analyze) • i2 Connect gateway (of i2 Analyze) • i2 Notebook (of i2 Analyze)
<ul style="list-style-type: none"> • i2 Enterprise Insight Analysis Bundle 	<ul style="list-style-type: none"> • DataStage (of IBM InfoSphere Information Server) • DataStage and QualityStage Designer (of IBM InfoSphere Information Server) • Chart Store (of i2 Analyze) • External Searches (of i2 Analyze) • i2 Connect gateway (of i2 Analyze) • i2 Notebook (of i2 Analyze) • i2 Maps • i2 Esri Map • Information Store (of i2 Analyze) • i2 iBase User (of i2 iBase) • i2 iBase Designer (of i2 iBase) • i2 iBase Geographic Information System Interfaces (of i2 iBase) • i2 iBase Database Replication (of i2 iBase)
<ul style="list-style-type: none"> • Analysis Hub (Bundle) 	<ul style="list-style-type: none"> • Chart Store (of i2 Analyze) • External Searches (of i2 Analyze) • i2 Connect gateway (of i2 Analyze) • i2 Notebook (of i2 Analyze) • i2 Maps • i2 Esri Map • Information Store (of i2 Analyze) • i2 iBase User (of i2 iBase) • i2 iBase Designer (of i2 iBase) • i2 iBase Geographic Information System Interfaces (of i2 iBase) • i2 iBase Database Replication (of i2 iBase)
<ul style="list-style-type: none"> • Analysis Studio (Bundle) 	<ul style="list-style-type: none"> • Chart Store (of i2 Analyze) • External Searches (of i2 Analyze) • i2 Connect gateway (of i2 Analyze) • i2 Notebook (of i2 Analyze) • i2 Maps • i2 Esri Map

(b) Licensee may only use the Supporting Software's components or functions identified in Section 2.2(a) above to support Licensee's use of the corresponding Principal Software identified beside such components or functions, unless Licensee has obtained a broader right to use such Supporting Software's components or functions via a separate license through a different order form or license agreement with Licensor or a permitted third party permitting such use.

2.3 Permitted Software

(a) Section 2.3(b) applies to Licensee's use of the following Software in respect of the following Permitted Software:

Software (Software Name (Software Number))	Permitted Software (Software Name (Software Number))
<ul style="list-style-type: none">• i2 Analyze (internal component)	<ul style="list-style-type: none">• i2 Enterprise Insight Analysis• i2 Enterprise Insight Analysis Investigate Add On• i2 Enterprise Insight Analysis Recommendation Engine Add On• i2 Analyst's Notebook Premium• i2 Investigate Add On• i2 Recommendation Engine Add On
<ul style="list-style-type: none">• i2 Enterprise Insight Analysis Investigate Add On• i2 Enterprise Insight Analysis Recommendation Engine Add On	<ul style="list-style-type: none">• i2 Enterprise Insight Analysis
<ul style="list-style-type: none">• i2 Investigate Add On• i2 Recommendation Engine Add On	<ul style="list-style-type: none">• Analysis Hub

(b) Licensee may only install or use the Software identified in Section 2.3(a) to support Licensee's use of the corresponding Permitted Software also identified in Section 2.3(a). Licensee may not use such Software with any software or services other than the corresponding Permitted Software.

2.4 Prohibited Components

(a) Section 2.4(b) applies to Licensee's use of the following Software in relation to the corresponding Prohibited Component:

Software (Software Name (Software Number))	Prohibited Component (Software Name (Software Number))
<ul style="list-style-type: none">• i2 iBase<ul style="list-style-type: none">○ i2 iBase User○ i2 iBase Designer○ i2 iBase Geographic Information System Interfaces○ i2 iBase Database Replication• i2 iBase Plate Analysis (5725-G15)	<ul style="list-style-type: none">• i2 iBase Database Replication (of i2 iBase)
<ul style="list-style-type: none">• i2 Analyst's Notebook Premium (Bundle)	<ul style="list-style-type: none">• Information Store (of i2 Analyze)• i2 Enterprise Insight Analysis Investigate Add On (of i2 Analyze)• i2 Investigate Add On
<ul style="list-style-type: none">• i2 Enterprise Insight Analysis Bundle	<ul style="list-style-type: none">• i2 iBase Plate Analysis (of i2 iBase)
<ul style="list-style-type: none">• i2 Enterprise Insight Analysis Investigate Add On• i2 Enterprise Insight Analysis Recommendation Engine Add On	<ul style="list-style-type: none">• Chart Store (of i2 Analyze)• External Searches (of i2 Analyze)• Information Store (of i2 Analyze)• i2 Notebook (of i2 Analyze)
<ul style="list-style-type: none">• Analysis Studio	<ul style="list-style-type: none">• Information Store (of i2 Analyze)• i2 Enterprise Insight Analysis Investigate Add On (of i2 Analyze)• i2 Investigate Add On

<ul style="list-style-type: none"> • Analysis Hub 	<ul style="list-style-type: none"> • i2 iBase Plate Analysis (of i2 iBase)
<ul style="list-style-type: none"> • i2 Investigate • i2 Recommendation Engine 	<ul style="list-style-type: none"> • Chart Store (of i2 Analyze) • External Searches (of i2 Analyze) • Information Store (of i2 Analyze) • i2 Notebook (of i2 Analyze)

(b) Licensee is not authorized to use any of the components or functions of the Prohibited Component, by virtue of being authorized to use such Software, unless Licensee has obtained a broader right to use such Software's components or functions via a separate license through a different order form or license agreement with Licensor or a permitted third party permitting such use of the Prohibited Component(s)

2.5 IBM Db2 Standard Edition

(a) Section 2.5 applies to Licensee's use of IBM Db2 Standard Edition in connection with the following Software:

Software Name (Software Number):

- i2 Analyst's Notebook Premium Bundle
- i2 Analyze (internal component)
- i2 Enterprise Insight Analysis Bundle

2.6 Licensee may install IBM Db2 Standard Edition on an unlimited number of machines and such installations may be used by as many persons reasonably necessary to further Licensee's use of the Software, provided that Licensee complies with any use limitations that apply to IBM Db2 Standard Edition which may be pursuant to an agreement between the Licensee and IBM. IBM InfoSphere and QualityStage Designer

(a) Section 2.6(b) applies to Licensee's use of InfoSphere DataStage; and QualityStage Designer:

Software Name (Software Number):

- i2 Enterprise Insight Analysis Bundle

(b) For the purposes of this Section 2.6(b), InfoSphere DataStage has a PVU of 280. InfoSphere DataStage and QualityStage Designer both have a maximum Concurrent User limit of 2.

Processor Value Unit (PVU) is a unit of measure by which the Supporting Program can be licensed. The number of PVU entitlements required is based on the processor technology (defined within the PVU Table by Processor Vendor, Brand, Type and Model Number at (http://www.ibm.com/software/lotus/passportadvantage/pvu_licensing_for_customers.html) and the number of processors made available to the Supporting Program. IBM continues to define a processor, for the purpose of PVU-based licensing, to be each processor core on a chip. A dual- core processor chip, for example, has two processor cores.

The Licensee can deploy the InfoSphere and Quality Stage Designer using either Full Capacity licensing or Virtualization Capacity (Sub-Capacity) licensing according to the Passport Advantage Sub-Capacity Licensing Terms (see webpage below). If using Full Capacity licensing, the Licensee must obtain PVU entitlements sufficient to cover all activated processor cores* in the physical hardware environment made available to or managed by InfoSphere or

Quality Stage, as applicable except for those servers from which the Supporting Program has been permanently removed. If using Virtualization Capacity licensing, the Licensee must obtain entitlements sufficient to cover all activated processor cores made available to or managed by InfoSphere or Quality Stage, as applicable, as defined according to the Virtualization Capacity License Counting Rules at http://www.ibm.com/software/lotus/passportadvantage/Counting_Software_licenses_using_specification_virtualization_technologies.html.

* An Activated processor core is a processor core that is available for use in a physical or virtual server, regardless of whether the capacity of the processor core can be or is limited through virtualization technologies, operating system commands, BIOS settings, or similar restrictions.

2.7 Components Not Used for Establishing Required Entitlements

(a) Section 2.7(b) applies to Licensee's use of the following Software:

Software Name (Software Number):

- i2 Analyst's Notebook

(b) Licensee may use the Software for production purposes, provided that Licensee does not use the Software to develop applications that use or integrate with the Software. Except as expressly permitted in an Order Form or the License Agreement, Licensee has no right to use the Software or parts thereof for development purposes and Licensee acknowledges that only a license related to a software development kit would permit the Licensee to have such rights.

2.8 Third Party Data and Services

(a) Section 2.8(b) applies to Licensee's use of the following Software:

Software Name (Software Number):

- i2 Enterprise Insight Analysis Bundle
- i2 Enterprise Insight Analysis Investigate Add On
- i2 Enterprise Insight Analysis Recommendation Engine Add On
- Analysis Hub (Bundle)
- i2 Investigate Add On
- i2 Recommendation Engine Add On

(b) The Software provides Licensee with access to certain Third Party Content. Such access is provided "AS-IS", "AS AVAILABLE" AND "WITH ALL FAULTS", , AND LICENSOR EXPRESSLY DISCLAIMS ANY AND ALL OTHER REPRESENTATIONS, WARRANTIES AND CONDITIONS CONCERNING THE THIRD PARTY CONTENT AND ITS RESPECTIVE USE, WHETHER EXPRESS OR IMPLIED OR STATUTORY OR OTHERWISE ARISING IN LAW (INCLUDING DURING THE COURSE OF DEALING, USAGE OR TRADE) AND WHETHER ORAL OR WRITTEN, INCLUDING, BUT NOT LIMITED TO, ANY AND ALL REPRESENTATIONS, WARRANTIES OR CONDITIONS OF: (A) DESIGN, (B) MERCHANTABILITY, (C) FITNESS FOR ANY PARTICULAR PURPOSE, (D) NON-INFRINGEMENT, (E) PERFORMANCE, INCLUDING THAT THE THIRD PARTY CONTENT IS ACCURATE, ERROR FREE, VIRUS FREE OR SECURE, OR THAT THE THIRD PARTY CONTENT WILL OPERATE UNINTERRUPTED, (F) ACHIEVING ANY INTENDED RESULT, (G) BEING COMPATIBLE OR WORKING WITH ANY SOFTWARE, SYSTEM OR OTHER SERVICES, AND (H) COMPLIANCE WITH STANDARDS OR LAWS. LICENSEE CONFIRMS THAT IT HAS THE SOLE RESPONSIBILITY FOR ALL USE OF THE THIRD PARTY CONTENT, FOR ANY PRODUCTS OR SERVICES THAT USE THE THIRD PARTY CONTENT, AND FOR ALL DECISIONS TAKEN FROM SUCH USE. LICENSEE ASSUMES ALL RISK FOR ALL DAMAGES THAT MAY RESULT FROM LICENSEE'S USE OF THE THIRD PARTY CONTENT

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agree, and Licensee hereby agrees to comply with, such additional terms and conditions with respect to the access or use of such Third Party Content.

2.9 Developer Limitations

(a) Section 2.7(b) applies to Licensee's use of the following Software:

Software Name (Software Number):

- i2 Analyst's Notebook SDK

(b) Licensee may use the Software for internal development and unit testing on a developer machine. A developer machine is a physical or virtual desktop environment, running a primary operating system and the Software, both of which are accessible and used by no more than one specified developer. Licensee is not authorized to use the Software (including any corresponding copy of the i2 Analyst's Notebook that is used with the Software while either on or access by the developer machine) for processing production workloads, simulating production workloads or testing scalability of any code, application, or system. Licensee is not authorized to use any part of the Software for any other purposes without acquiring the appropriate production entitlements.

This Software is designed to aid in the development of software applications and systems. Licensee is solely responsible for the applications and systems that it develops by using this Software and assumes all risk and responsibility therefor.

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i2 Analyst's Notebook Software Development Kit Release
Notes i2 Analyst's Notebook API Release Notes
i2 Analyst's Notebook SDK Developers Guide:
Concepts i2 Analyst's Notebook SDK Developers
Guide: Tutorials i2 Analyst's Notebook SDK Upgrade
Guide
i2 Analyst's Notebook SDK Online Help

Redistributables

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- 1) Redistribution must be in object code form only and must conform to all directions, instruction, and specifications in the Software's accompanying REDIST or documentation;
- 2) If the Software's accompanying documentation expressly allows Licensee to modify the Redistributables, such modification must conform to all directions, instruction and specifications in that documentation and these modifications, if any, must be treated as Redistributables;
- 3) Redistributables may be distributed only as part of Licensee's application that was developed using the Software ("Licensee's Application") and only to support Licensee's customers in connection with their use of Licensee's Application. Licensee's Application must constitute significant value add such that the Redistributables are not a substantial motivation for the

acquisition by end users of Licensee's software product;

- 4) If the Redistributables include a Java Runtime Environment, Licensee must also include other non-Java Redistributables with Licensee's Application, unless the Licensee's Application is designed to run only on general computer devices (for example, laptops, desktops, and servers) and not on handheld or other pervasive devices (i.e., devices that contain a microprocessor but do not have computing as their primary purpose);
- 5) Licensee may not remove any copyright or notice files contained in the Redistributables;
- 6) Licensee must hold Licensor, its suppliers, or distributors harmless from and against any claim arising out of the use or distribution of Licensee's Application;
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