

Cloud Storage Security Inc. EULA

This End User License Agreement (“Agreement”) sets forth the legal contract between the Ordering Activity under GSA Schedule contracts identified in the Order as an end user of Cloud Storage Security services (“You” and “Your”) and Cloud Storage Security Inc., along with its subsidiaries and affiliates (“Cloud Storage Security”) with respect to access to and use of Cloud Storage Security’s software-as-a-service or self-hosted image, as applicable (the “Services”), and any associated materials or Documentation (“Documentation”) made available through Cloud Storage Security websites, including www.Cloudstoragesec.com, as well as any support provided by Cloud Storage Security (“Support”).

WE PROVIDE THE SERVICES SOLELY ON THE TERMS AND CONDITIONS SET FORTH IN THIS AGREEMENT AND ON THE CONDITION THAT YOU ACCEPT AND COMPLY WITH THEM. BY EXECUTING A WRITTEN ORDER FOR THE SERVICES, YOU ACCEPT THIS AGREEMENT AND AGREE THAT YOU ARE LEGALLY BOUND BY ITS TERMS AND YOU REPRESENT AND WARRANT THAT: (I) YOU ARE OF LEGAL AGE TO ENTER INTO A BINDING AGREEMENT AND (II) IF YOU REPRESENT A COMPANY OR OTHER LEGAL ENTITY, YOU HAVE THE RIGHT, POWER, AND AUTHORITY TO ENTER INTO THIS AGREEMENT ON BEHALF OF SUCH ENTITY AND BIND THE ENTITY TO THESE TERMS. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, WE WILL NOT AND DO NOT LICENSE THE SERVICES AND DOCUMENTATION TO YOU AND YOU MUST NOT USE THE SERVICES AND DOCUMENTATION.

1. GRANT AND SCOPE OF LICENSE.

a. General. Subject to and conditioned on Your payment of Fees and compliance with the terms and conditions of this Agreement, Cloud Storage Security grants You a non-exclusive, non-transferable, non-sublicensable, limited license to use the Services and Documentation solely for Your personal or internal use.

2. ACCOUNT ACCESS.

a. In order to access and use the Services, You must set up an account with Cloud Storage Security (the "Account"). You are responsible for maintaining the confidentiality of Your login credentials. You are responsible and liable for all uses of the Services and Documentation through access thereto provided by You, directly or indirectly. Specifically, and without limiting the generality of the foregoing, You are responsible and liable for all actions and failures to take required actions with respect to the Services and Documentation by You and Your Authorized Users or by any other person to whom You or Your Authorized Users may directly or indirectly provide access to or use of the Services and/or Documentation, whether such access or use is permitted by or in violation of this Agreement. Authorized Users means Your employees, consultants, contractors, and agents, (a) who are authorized by You to access and use the Services under rights granted to You pursuant to this Agreement; and (b) for whom access to the Services has been purchased hereunder.

b. You must notify us immediately if You become aware that Your Account is being used without authorization. If Your access to the Services was previously terminated by Cloud Storage Security, You may not register for a new Account, nor may You designate other individuals to use an Account on Your behalf.

3. AGE RESTRICTION. You affirm that You are either more than 18 years of age, or an emancipated minor, or possess legal parental or guardian consent, and are fully able and competent to enter into the terms, conditions, obligations, affirmations, representations, and warranties set forth in this Agreement, and to abide by and comply with this Agreement.

4. GENERAL RESTRICTIONS ON USE. In connection with Your use of the Services, You agree not to, nor to allow or facilitate a third party to: copy, modify, or create a derivative work of the Services or Documentation; reverse engineer, reverse assemble, or otherwise attempt to discover any source code of the Services; sell, assign, sublicense, grant a security interest in, or otherwise transfer any right in or access to the Services, or any other Documentation available via the Services without the prior written permission of Cloud Storage Security; circumvent or

manipulate any applicable fee structure, billing process, or fees owed either to us or to our third party providers; use the Services for illegal purposes or for promotion of dangerous activities; interfere with or disrupt the Services or servers or networks connected to the Services, or disobey any requirements, procedures, policies or regulations of networks connected to the Services; attempt to gain unauthorized access to the Services, other accounts, computer systems, or networks connected to the Services through hacking, password mining, phishing or any other means; upload, post, email, transmit, distribute or otherwise make available any material that contains viruses, computer code, or any other technologies that may harm Cloud Storage Security or the interests, information, or property of Cloud Storage Security customers or limit the functionality of any software, hardware or other equipment; circumvent, disable or otherwise interfere with security-related features of the Services or features that prevent or restrict use or copying of any Documentation or enforce limitations on use of the Services; remove any proprietary notices from the Services or Documentation; use the Services or Documentation in any manner or for any purpose that infringes, misappropriates, or otherwise violates any intellectual property right or other right of any person, or that violates any applicable law; access or use the Services or Documentation for purposes of competitive analysis of the Services or Documentation, the development, provision, or use of a competing software service or product, or any other purpose that is to Cloud Storage Security's detriment or commercial disadvantage; or use the Services and Documentation in any manner other than as permitted by this Agreement.

5. OWNERSHIP OF THE SERVICES.

a. Services and Documentation. All right, title, and interest in and to the Services and Documentation, including all intellectual property rights therein, are and will remain with Cloud Storage Security. For all Third-Party Materials (as defined in Section 14) appearing in the Services, the applicable third-party providers own all right, title, and interest, including all intellectual property rights, in and to the Third-Party Materials. You have no right, license, or authorization with respect to the Services, Documentation, or Third-Party Materials except as expressly set forth in this Agreement.

b. Customer Data. Customer Data means any data that You upload to the Services under Your Account or that You otherwise transfer, process, use, or store in connection with Your Account. Cloud Storage Security acknowledges that, as between Cloud Storage Security and You, You own all right, title, and interest, including all intellectual property rights, in and to the Customer Data. You hereby grant to Cloud Storage Security a non-exclusive, royalty-free, worldwide license to reproduce, distribute, and otherwise use and display the Customer Data and perform all acts with respect to the Customer Data as may be necessary for Cloud Storage Security to provide the Services to You.

c. Resultant Data. Resultant Data means data and information related to Your use of the Services that Cloud Storage Security uses in an aggregate and anonymized manner, including to compile statistical and performance information related to the provision and operation of the Services. Cloud Storage Security uses this data, without limitation, to improve the performance of the Services or develop important updates. Cloud Storage Security never uses it to re-identify You. In furtherance of the foregoing, You hereby unconditionally and irrevocably grant Cloud Storage Security an assignment of all right, title, and interest in and to the Resultant Data, including all intellectual property rights relating thereto.

6. DATA PROTECTION

a. Privacy Policy. In the course of Your accessing and/or using the Services and receiving Support, Cloud Storage Security may obtain information about You or You may provide certain personal information to Cloud Storage Security. All uses of Your personal information will be treated in accordance with Cloud Storage Security's Privacy Policy attached hereto available at <https://cloudstoragesec.com/privacy-policy>, which is incorporated by reference and forms an integral part of this Agreement. The Privacy Policy is subject to non-materially change at Cloud Storage Security's discretion; however, Cloud Storage Security policy changes will not result in a material reduction in the level of protection provided for the Customer Data You provide to Cloud Storage Security in connection with Your receipt of the Services.

b. Personal Data. In the event You provide to Cloud Storage Security Personal Data as defined by Regulation (EU) 2016/679 (General Data Protection Regulation), Cloud Storage Security's

Data Processing Agreement (the “DPA”), attached hereto and available at <https://help.cloudstoragesec.com/data-processing-agreement> and incorporated herein by reference, will apply, and describes the parties’ respective roles for the processing and control of Personal Data. When providing the Services to you, Cloud Storage Security will act as a data processor and will act on Your instruction concerning the treatment of Your Personal Data, as specified in this Agreement and the DPA. The Exhibits in the DPA define the administrative, physical, technical and other safeguards applied to Personal Data residing in the Services environment and describe other aspects of system management applicable to the Services. In the event that you are utilizing advanced file analysis (static and dynamic) the Sophos Data Processing Agreement (the “Sophos DPA”), available at <https://www.sophos.com/en-us/legal/data-processing-addendum> will apply.

7. PAYMENT

a. Payment of Fees. You will pay to the GSA Schedule Contractor indicated in the written agreement with express pricing terms executed by an authorized Cloud Storage Security representative.

b. Taxes. Cloud Storage Security or the Cloud Storage Security Reseller as applicable shall state separately on invoices taxes excluded from the fees, and You agree either to pay the amount of the taxes (based on the current value of the equipment) or provide evidence necessary to sustain an exemption, in accordance with 552.212-4(k).

c. Credits. If You believe You’re entitled to a credit on Your Fees for the Services, You must submit a credit request no later than 60 days from the date of the applicable invoice.

d. Cloud Storage Security Reseller End Users. Notwithstanding the foregoing, if You access Cloud Storage Security through a Cloud Storage Security Reseller, your Reseller will establish any terms and conditions for pricing, invoicing, and payment. A Cloud Storage Security Reseller means an entity authorized by Cloud Storage Security to resell the Services to You. For the avoidance of doubt, a Cloud Storage Security Reseller is not an authorized Cloud Storage Security representative.

8. TERM AND TERMINATION

a. Term. This Agreement is effective upon your logging into the Services until it is terminated in accordance with this Section 8.

b. Termination By Cloud Storage Security.. This Section 8(b) does not limit any of Cloud Storage Security's other rights or remedies, whether at law, in equity, or under this Agreement.

c. Termination By You. You may terminate the Agreement at any time upon thirty (30) days' notice or in accordance with GSAR Clause 552.212-4; provided that In any such case, no Contract Fees paid or payable in connection with any Subscription Period hereunder shall be subject to repayment or credit in whole or in part in connection with any such termination, nor relieve You of your obligations to make all payments due hereunder without deduction, offset, setoff, counterclaim or reduction, recoupment or other charge.

d. Effect of Termination. Upon termination of this Agreement, the license granted hereunder shall also terminate, and You shall cease using the Services and Documentation. No expiration or termination shall affect Your obligation to pay all Fees that may have become due before such expiration or termination or entitle You to any refund.

9. CONFIDENTIALITY. From time to time during the Term, either Party may disclose or make available to the other Party information about its business affairs, products, confidential intellectual property, trade secrets, and other sensitive or proprietary information, whether orally or in written, electronic, or other form and whether or not marked, designated or otherwise identified as "confidential" (collectively, "Confidential Information"). For the avoidance of doubt and without limitation, Cloud Storage Security roadmaps and information and documentation about Cloud Storage Security's security architecture (e.g. SOC 2 reports) is the Confidential Information of Cloud Storage Security. Confidential Information does not include information that, at the time of disclosure is: (a) in the public domain; (b) known to the Receiving Party at the time of disclosure; (c) rightfully obtained by the Receiving Party on a non-

confidential basis from a third party; or (d) independently developed by the Receiving Party. The Receiving Party shall not disclose the disclosing Party's Confidential Information to any person or entity, except to the Receiving Party's employees who have a need to know the Confidential Information for the Receiving Party to exercise its rights or perform its obligations hereunder and who are bound by confidentiality restrictions no less restrictive than those applying to the Receiving Party hereunder. Notwithstanding the foregoing, each Party may disclose Confidential Information to the limited extent required (i) in order to comply with the order of a court or other governmental body, or as otherwise necessary to comply with applicable law, provided that the Party making the disclosure pursuant to the order will, to the extent legally permitted, give the Disclosing Party prompt notice and cooperate with the Disclosing Party to obtain an appropriate protective order or other appropriate remedy at the Disclosing Party's expense; or (ii) to establish a Party's rights under this Agreement, including to make required court filings. Upon termination of this Agreement, the Receiving Party will, at the Disclosing Party's request and option, delete or return any Confidential Information in the Receiving Party's possession. Any Confidential Information returned to the Disclosing Party will be returned in a format mutually agreed to by the Parties. Notwithstanding anything in this Agreement to the contrary, the Disclosing Party may retain any Confidential Information required for it to comply with its legal or regulatory obligations, which Confidential Information will remain subject to the terms of this Agreement until deleted. Each Party's obligations of non-disclosure with regard to Confidential Information are effective as of your logging into the Services and will expire two years from the date first disclosed to the Receiving Party; provided, however, with respect to any Confidential Information that constitutes a trade secret (as determined under applicable law), such obligations of non-disclosure will survive the termination or expiration of this Agreement for as long as such Confidential Information remains subject to trade secret protection under applicable law. Cloud Storage Security recognizes that Federal agencies are subject to the Freedom of Information Act, 5 U.S.C. 552, which may require that certain information be released, despite being characterized as "confidential" by the vendor.

10. CUSTOMER WARRANTIES. You warrant and represent that:

- a.** All information You provide to us as part of Your Account registration is true, accurate, current, and complete, and You agree to maintain and promptly update such information to keep it true, accurate, current and complete.
- b.** Any and all Customer Data supplied by You or otherwise accessed by Cloud Storage Security through the provision of the Services is the sole and exclusive property of You or that You have secured any and all authorizations and rights to use the Customer Data as applicable;
- c.** The Customer Data does not breach any relevant laws, regulations, or codes;
- d.** The Customer Data does not infringe the intellectual property rights of any third party;
- e.** And to the extent that the Customer Data contains personally identifiable information or Personal Data, You have obtained the necessary consents in order to transfer or permit access to such data in accordance with applicable privacy and data protection laws.

11. CLOUD STORAGE SECURITY WARRANTIES; DISCLAIMERS

a. Warranties. Cloud Storage Security does not make any representations or guarantees regarding uptime or availability of the Services except as specifically identified in this Agreement. The remedies set forth in the Service Level Agreement are Your sole remedies and Cloud Storage Security's sole liability under the limited warranty set forth in this Section 11(a). THE FOREGOING WARRANTY DOES NOT APPLY, AND CLOUD STORAGE SECURITY STRICTLY DISCLAIMS ALL WARRANTIES, WITH RESPECT TO ANY THIRD-PARTY MATERIALS.

b. DISCLAIMER OF WARRANTIES. CLOUD STORAGE SECURITY WARRANTS THAT THE SERVICES AND ALL INFORMATION, DOCUMENTATION, AND MATERIALS RELATED THERETO WILL, FOR A PERIOD OF SIXTY(60) DAYS FROM THE DATE OF YOUR RECEIPT, PERFORM SUBSTANTIALLY IN ACCORDANCE WITH SERVICES AND ALL INFORMATION, DOCUMENTATION, AND MATERIALS RELATED THERETO WRITTEN MATERIALS ACCOMPANYING IT. EXCEPT FOR THE LIMITED WARRANTY SET FORTH IN SECTION 11(a) ABOVE, THE SERVICES AND ALL INFORMATION, DOCUMENTATION, AND MATERIALS RELATED THERETO ARE PROVIDED "AS IS" AND "AS AVAILABLE," AND CLOUD STORAGE SECURITY HEREBY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF

MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, AND ALL WARRANTIES ARISING FROM COURSE OF DEALING, USAGE, OR TRADE PRACTICE. EXCEPT FOR THE LIMITED WARRANTY SET FORTH IN SECTION 11(a), CLOUD STORAGE SECURITY DOES NOT WARRANT THAT THE SERVICES, DOCUMENTATION, OR ANY MATERIALS AVAILABLE ON OR THROUGH THE SERVICES OR THROUGH CLOUD STORAGE SECURITY ARE OR WILL BE ACCURATE, CURRENT, ERROR-FREE, VIRUS FREE, RELIABLE OR APPROPRIATE FOR ANY PARTICULAR USE TO WHICH YOU OR ANY THIRD PARTY MAY CHOOSE TO PUT THEM, THAT THE SYSTEM IS OR WILL BE AVAILABLE ON AN UNINTERRUPTED AND ERROR-FREE BASIS, OR THAT DEFECTS WILL BE CORRECTED. CLOUD STORAGE SECURITY IS NOT THE PROVIDER OF, AND MAKES NO WARRANTIES WITH RESPECT TO, ANY THIRD-PARTY MATERIALS.

12. DAMAGES; LIMITATION OF LIABILITY

a. DAMAGES. IN NO EVENT WILL CLOUD STORAGE SECURITY BE LIABLE UNDER THIS AGREEMENT UNDER ANY LEGAL OR EQUITABLE THEORY, INCLUDING BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, AND OTHERWISE, FOR ANY (a) INDIRECT, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, ENHANCED, PUNITIVE, OR SPECIAL DAMAGES; (b) INCREASED COSTS, DIMINUTION IN VALUE OR LOST BUSINESS, PRODUCTION, REVENUES, OR PROFITS; (c) LOSS OF GOODWILL OR REPUTATION; (d) USE, INABILITY TO USE, LOSS, INTERRUPTION, DELAY OR RECOVERY OF ANY DATA, OR BREACH OF DATA OR SYSTEM SECURITY; OR (e) COST OF REPLACEMENT GOODS OR SERVICES, IN EACH CASE REGARDLESS OF WHETHER OR NOT SUCH DAMAGES WERE FORESEEABLE OR WHETHER OR NOT CLOUD STORAGE SECURITY WAS ADVISED THAT SUCH DAMAGES WERE LIKELY OR POSSIBLE. THE FOREGOING LIMITATION OF LIABILITY SHALL NOT APPLY TO (1) PERSONAL INJURY OR DEATH RESULTING FROM LICENSOR'S NEGLIGENCE; (2) FOR FRAUD; OR (3) FOR ANY OTHER MATTER FOR WHICH LIABILITY CANNOT BE EXCLUDED BY LAW.

b. LIMITATION OF LIABILITY. IN NO EVENT WILL THE AGGREGATE LIABILITY OF CLOUD STORAGE SECURITY TO YOU FOR ANY AND ALL CLAIMS ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT, THE SERVICES, OR THE USE OF THE SERVICES EXCEED THE PURCHASE PRICE PAID FOR THE SERVICE. YOU ACKNOWLEDGE THAT THIS LIMITATION OF LIABILITY IS AN

ESSENTIAL TERM BETWEEN YOU AND CLOUD STORAGE SECURITY RELATING TO THE PROVISION OF THE SERVICES AND CLOUD STORAGE SECURITY WOULD NOT PROVIDE THE SERVICES TO YOU WITHOUT THIS LIMITATION..

c. Without limiting the foregoing, under no circumstances shall either Party be held liable for any delay or failure in performance resulting directly or indirectly from forces of nature, or causes beyond its reasonable control, including internet failures, computer equipment failures, telecommunication equipment failures, other equipment failures, electrical power failures, strikes, labor disputes, riots, insurrections, civil disturbances, shortages of labor or materials, fires, floods, storms, explosions, acts of god, war, governmental actions, orders of domestic or foreign courts or tribunals, or non-performance of third parties.

13.RESERVED..

14. MISCELLANEOUS

a. Modification of Terms. Cloud Storage Security may non-materially change this Agreement from time to time. Any such non-material changes will become effective when posted on www.CloudStorageSecurity.com. If You object to any such non-material changes, Your sole recourse will be to cease using the Services. Continued use of the Services following posting of any such changes will indicate Your acknowledgement of such changes and Your agreement to be bound by the revised Agreement, inclusive of such changes.

b. Export Regulation. The Services and Documentation may be subject to US export control laws, including without limitation the Export Control Reform Act and its associated regulations. You shall not, directly, or indirectly, export, re-export, or release the Services or Documentation to, or make the Services or Documentation accessible from, any jurisdiction or country to which export, re-export, or release is prohibited by law, rule, or regulation. You shall comply with all applicable federal laws, regulations, and rules, and complete all required undertakings (including obtaining any necessary export license or other governmental approval), prior to exporting, re-exporting, releasing, or otherwise making the Services or Documentation available outside the US.

c. Third-Party Web Sites and Content. The Services may contain links to third-party websites or services that Customer may use that are not owned or controlled by Cloud Storage Security (“Third-Party Materials”). Cloud Storage Security has no control over and assumes no responsibility for the Third-Party Materials. Accordingly, Cloud Storage Security makes no warranties regarding such Third-Party Materials and will not be liable for any loss or damage caused by Your use of or reliance on such Third-Party Materials. The inclusion of Third-Party Materials in the Services does not imply any endorsement by Cloud Storage Security.

d. Electronic Communications. The communications between You and Cloud Storage Security will be primarily electronic. For contractual purposes, you (a) consent to receive communications from Cloud Storage Security in an electronic form and (b) agree that all terms and conditions, agreements, notices, disclosures, and other communications that Cloud Storage Security provides to you electronically have the same effect as if they were provided in writing and signed by Cloud Storage Security and You in ink. The foregoing does not affect your non-waivable rights.

e. No Third-Party Beneficiaries. There are no third-party beneficiaries of this Agreement, and this Agreement shall not provide any third person or entity with any remedy, claim, liability, reimbursement, claim of action, or other legal or equitable right.

f. Governing Law. This Agreement will be subject to and construed in accordance with the Federal laws of the United States..

g. Conflicting Terms. Except as otherwise specifically provided in this Agreement, in the event of a conflict between the terms and conditions of this Agreement and any separate services agreement (“Services Agreement”) executed by You and an authorized Cloud Storage Security representative, as they apply to the relationship between Cloud Storage Security and You, the terms and conditions of that separate Services Agreement shall govern. In the event of any conflict between the terms and conditions of this Agreement and the DPA, the terms and conditions of the DPA shall govern.

h. Severability. If any term or provision of this Agreement is invalid, illegal, or unenforceable in any jurisdiction, such invalidity, illegality, or unenforceability shall not affect any other term or

provision of this Agreement or invalidate or render unenforceable such term or provision in any other jurisdiction.

i. Survival. The provisions set forth in the following sections, and any other right or obligation of the parties in this Agreement that, by its nature, should survive termination or expiration of this Agreement, will survive any expiration or termination of this Agreement: Section 4, Section 8(c), Section 9, Section 11(b), Section 12, Section 13, and this Section 15.

j. Open source software. Open source or third party technology, Services may come bundled or otherwise distributed with free or Open source or other third party software that is subject solely to the agreement terms, conditions, limitations and disclaimers of the specific license under which such third party technology is redistributed to You and not this Agreement. Third party or Open source software is provided by Cloud Storage Security “as is” with all faults as available without warranty or any kind or nature, including, but not limited to, the implied warranty of merchantability, fitness for a particular purpose, satisfactory quality, title, and/or non-infringement. Notwithstanding anything to the contrary in these terms of use, as it relates to any and all claims arising out of our in connection with the third party technology, Cloud Storage Security shall have no liability for any direct, indirect, incidental, punitive, liability, whether in contract, strict liability, or tort (including negligence or otherwise) arising in any way out of the use of third party technology, even if Cloud Storage Security has been advised of the possibility of such damages.