Chainalysis

Chainalysis, Inc. Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.3 – December 2018

Name of Product/Version: **Chainalysis Reactor**

Product Description: Reactor is the investigation software that connects cryptocurrency transactions to real-world entities, enabling investigators to combat criminal activity on the blockchain.

Date: April 30, 2020

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Notes:

Evaluation Methods Used: Testing is based on in-depth product knowledge by members of the team building the product.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes)

	Level AAA (No)
[Revised Section 508 standards](#) as published by the U.S. Access Board in the Federal Register on January 18, 2017 [Corrections to the ICT Final Rule](#) as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.1.1 Non-text Content (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports	Web: Yes, pop up windows when the cursor hovers over non-text elements

1.2.1 Audio-only and Video-only (Prerecorded) (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Not Applicable	Web: There is no audio or video on the website

1.2.2 Captions (Prerecorded) (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Not Applicable	Web: There is no audio or video on the website

1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Not Applicable	Web: There is no audio or video on the website

1.3.1 Info and Relationships (Level A)
Also applies to:
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports	

1.3.2 Meaningful Sequence (Level A)		

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: The presence of some types of information for graph elements is indicated by a colored ring around it without textual explanation
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: The color used on the graph represents current balances in each cluster. This is represented in the bottom left hand corner
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support	Web: Certain graphing functionality is not supported without keyboard interaction
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		

2.2.1 Timing Adjustable (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Not Applicable	

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports	Web: The only instance is an auto-update that shows time since last sync

2.3.1 Three Flashes or Below Threshold (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports	

2.4.1 Bypass Blocks (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) – Does not apply to non-web docs
	Web: Supports	

2.4.2 Page Titled (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports	

2.4.3 Focus Order (Level A) Also applies to: Revised Section 508	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
3.3.2 Labels or Instructions (Level A)	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations

Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)		

4.1.1 Parsing (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports	

4.1.2 Name, Role, Value (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Supports	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Not Applicable	Web: There is no audio or video on the website

1.2.5 Audio Description (Prerecorded) (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
	Web: Not Applicable	Web: There is no audio or video on the website

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: Some tertiary text elements do not meet contrast ratio in dark mode.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: There is no audio or video on the website
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: There is no audio or video on the website
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: There is no audio or video on the website
1.2.9 Audio-only (Live) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: There is no audio or video on the website
1.4.6 Contrast Enhanced (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	
1.4.7 Low or No Background Audio (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: There is no audio or video on the website
1.4.8 Visual Presentation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports	Web: Graphing functions are only partially supported with keyboard interaction
2.2.3 No Timing (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	
2.2.4 Interruptions (Level AAA)	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 – Does not apply		
2.2.5 Re-authenticating (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	
2.3.2 Three Flashes (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	
2.4.8 Location (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports	Web: This does not hold true for certain overlays of information within the graphing experience
2.4.10 Section Headings (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	
3.1.3 Unusual Words (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	
3.1.4 Abbreviations (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Web: Abbreviations are used to indicate currency without full textual forms. (USD, BTC, etc.)
3.1.5 Reading Level (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports	Web: This is not fully supported based on our audience and the technicality of the product and space itself
3.1.6 Pronunciation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	
3.2.5 Change on Request (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
3.3.5 Help (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports	Web: There is a very detailed set of help and instructions, but it does not interpret or reflect the user's specific context
3.3.6 Error Prevention (All) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Graphing tool is not fully supported for people without vision
302.2 With Limited Vision	Partially Supports	
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Does Not Support	
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	

Chapter 4: Hardware

Notes: No hardware element. This is a web-only service.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	Web-only service
402.2.2 Transactional Outputs	Not Applicable	Web-only service
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Web-only service
402.2.4 User Control	Not Applicable	Web-only service
402.2.5 Braille Instructions	Not Applicable	Web-only service
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	Web-only service

Criteria	Conformance Level	Remarks and Explanations
402.3.2 Non-private Listening	Not Applicable	Web-only service
402.4 Characters on Display Screens	Not Applicable	Web-only service
402.5 Characters on Variable Message Signs	Not Applicable	Web-only service
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Web-only service
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	Web-only service
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	Web-only service
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	Web-only service
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	Web-only service
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	Web-only service
407.3.2 Alphabetic Keys	Not Applicable	Web-only service
407.3.3 Numeric Keys	Not Applicable	Web-only service
407.4 Key Repeat	Not Applicable	Web-only service
407.5 Timed Response	Not Applicable	Web-only service
407.6 Operation	Not Applicable	Web-only service
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Web-only service
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	Web-only service
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	Web-only service
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	Web-only service
407.8.2 Side Reach	Not Applicable	Web-only service
407.8.2.1 Unobstructed Side Reach	Not Applicable	Web-only service
407.8.2.2 Obstructed Side Reach	Not Applicable	Web-only service
407.8.3 Forward Reach	Not Applicable	Web-only service
407.8.3.1 Unobstructed Forward Reach	Not Applicable	Web-only service
407.8.3.2 Obstructed Forward Reach	Not Applicable	Web-only service
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	Web-only service

Criteria	Conformance Level	Remarks and Explanations
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	Web-only service
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	Web-only service
408.3 Flashing	Not Applicable	Web-only service
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	Web-only service
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	Web-only service
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	Web-only service
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	Web-only service
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	Web-only service
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	Web-only service
412.3.2 Wireline Handsets	Not Applicable	Web-only service
412.4 Digital Encoding of Speech	Not Applicable	Web-only service
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	Web-only service
412.7 Video Communication	Not Applicable	Web-only service
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connect ability	Not Applicable	Web-only service
412.8.2 Voice and Hearing Carry Over	Not Applicable	Web-only service
412.8.3 Signal Compatibility	Not Applicable	Web-only service
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	Web-only service
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	Web-only service
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	Web-only service
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	Web-only service

Criteria	Conformance Level	Remarks and Explanations
414.1.2 Other ICT	Not Applicable	Web-only service
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	Web-only service
415.1.2 Audio Description Controls	Not Applicable	Web-only service

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See [WCAG 2.0](#) section – Partially Supports	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Web-only service
502.2.2 No Disruption of Accessibility Features	Not Applicable	Web-only service
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	Web-only service
502.3.2 Modification of Object Information	Not Applicable	Web-only service
502.3.3 Row, Column, and Headers	Not Applicable	Web-only service
502.3.4 Values	Not Applicable	Web-only service
502.3.5 Modification of Values	Not Applicable	Web-only service
502.3.6 Label Relationships	Not Applicable	Web-only service
502.3.7 Hierarchical Relationships	Not Applicable	Web-only service
502.3.8 Text	Not Applicable	Web-only service
502.3.9 Modification of Text	Not Applicable	Web-only service
502.3.10 List of Actions	Not Applicable	Web-only service
502.3.11 Actions on Objects	Not Applicable	Web-only service
502.3.12 Focus Cursor	Not Applicable	Web-only service
502.3.13 Modification of Focus Cursor	Not Applicable	Web-only service
502.3.14 Event Notification	Not Applicable	Web-only service
502.4 Platform Accessibility Features	Not Applicable	Web-only service
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	Web-only service
503.3 Alternative User Interfaces	Not Applicable	Web-only service

Criteria	Conformance Level	Remarks and Explanations
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	No audio or video content
503.4.2 Audio Description Controls	Not Applicable	No audio or video content
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.0 section – Not Applicable	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Not an authoring tool
504.2.2 PDF Export	Not Applicable	Not an authoring tool
504.3 Prompts	Not Applicable	Not an authoring tool
504.4 Templates	Not Applicable	Not an authoring tool

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	See WCAG 2.0 section - Supports	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

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