[Company] Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: BigFix Reports v1.0.0

Report Date: December 19th 2024

Product Description: Reporting solution for BigFix portfolio

Contact Information: bigfixdesign@hcl-software.com

Notes: None

Evaluation Methods Used: AXE testing tools, NVDA, Wave, manual testing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

● **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
● **Partially Supports**: Some functionality of the product does not meet the criterion.
● **Does Not Support**: The majority of product functionality does not meet the criterion.
● **Not Applicable**: The criterion is not relevant to the product.
● **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

● EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
● Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Non-text Content: all non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except in situations listed in the guidelines following the above link.	Partially supports	Defects BFRN-1191, BFRN-1187, BFRN-1207
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) For prerecorded audio-only and prerecorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such: **Prerecorded Audio-only** An alternative for time-based media is provided that presents equivalent information for prerecorded audio-only content. **Prerecorded Video-only** Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content.	Partially supports	Defect BFRN-585
1.2.2 Captions (Prerecorded) (Level A) captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such.	Partially supports	Defect BFRN-585
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such.	Supports	
1.3.1 Info and Relationships (Level A) Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.	Partially supports	Defects BFRN-586, BFRN-1251
1.3.2 Meaningful Sequence (Level A) When the sequence in which content is presented affects its meaning, a correct	Partially supports	Defect BFRN-586

Criteria	Conformance Level	Remarks and Explanations
reading sequence can be programmatically determined.		
1.3.3 Sensory Characteristics (Level A) Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound.	Supports	
1.4.1 Use of Color (Level A) Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	
1.4.2 Audio Control (Level A) If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level.	Not applicable	
2.1.1 Keyboard (Level A) All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.	Partially supports	Defects BFRN-652, BFRN-652, BFRN-1315, BFRN-1314, BFRN-1313, BFRN-1312, BRFN-1193, BFRN-1026
2.1.2 No Keyboard Trap (Level A) If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.	Partially supports	Defect BFRN-1364
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) f a keyboard shortcut is implemented in content using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters, then at least one of the following is true: **Turn off** A mechanism is	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
available to turn the shortcut off; **Remap** A mechanism is available to remap the shortcut to include one or more non-printable keyboard keys (e.g., Ctrl, Alt); **Active only on focus** The keyboard shortcut for a user interface component is only active when that component has focus.		
[2.2.1 Timing Adjustable](#) (Level A) For each time limit that is set by the content, at least one of the following is true: **Turn off** The user is allowed to turn off the time limit before encountering it; or **Adjust** The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or **Extend** The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or **Real-time Exception** The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible; or **Essential Exception** The time limit is essential and extending it would invalidate the activity; or **20 Hour Exception** The time limit is longer than 20 hours.	Partially supports	Defect BFRN-588
[2.2.2 Pause, Stop, Hide](#) (Level A) For moving, blinking, scrolling, or auto-updating information, all of the following are true: **Moving, blinking, scrolling** For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and **Auto-updating** For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.	Not applicable	
[2.3.1 Three Flashes or Below Threshold](#) (Level A) Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.	Supports	
2.4.2 Page Titled (Level A) Web pages have titles that describe topic or purpose.	Supports	
2.4.3 Focus Order (Level A) If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.	Partially supports	BFRN-657, BFRN-1294, BFRN-1250, BFRN-1194
2.4.4 Link Purpose (In Context) (Level A) The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.	Partially supports	BFRN-1 BFRN-1335
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.	Not applicable	
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) For functionality that can be operated using a single pointer, at least one of the following is true: **No Down-Event** The down-event of the pointer is not used to execute any part of the function; **Abort or Undo** Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion; **Up Reversal** The up-event reverses any outcome of the preceding down-event; **Essential** Completing the function on the down-event is essential.	Partially supports	Defect BFRN-589

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 and 2.2) For user interface components with labels that include text or images of text, the name contains the text that is presented visually.	Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Functionality that can be operated by device motion or user motion can also be operated by user interface components and responding to the motion can be disabled to prevent accidental actuation, except when: **Supported Interface** The motion is used to operate functionality through an accessibility supported interface; **Essential** The motion is essential for the function and doing so would invalidate the activity.	Not applicable	
3.1.1 Language of Page (Level A) The default human language of each Web page can be programmatically determined.	Supports	
3.2.1 On Focus (Level A) When any user interface component receives focus, it does not initiate a change of context.	Supports	
3.2.2 On Input (Level A) Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.	Partially supports	BFRN-590
3.2.6 Consistent Help (Level A 2.2 only) If a Web page contains any of the following help mechanisms, and those mechanisms are repeated on multiple Web pages within a set of Web pages, they occur in the same order relative to other page content, unless	Supports	

Criteria	Conformance Level	Remarks and Explanations
a change is initiated by the user: - Human contact details; - Human contact mechanism; - Self-help option; - A fully automated contact mechanism.		
3.3.1 Error Identification (Level A) If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.	Supports	
3.3.2 Labels or Instructions (Level A) Labels or instructions are provided when content requires user input.	Supports	
3.3.7 Redundant Entry (Level A 2.2 only) Information previously entered by or provided to the user that is required to be entered again in the same process is either: - auto-populated, or - available for the user to select. Except when: - re-entering the information is essential, - the information is required to ensure the security of the content, or - previously entered information is no longer valid.	Supports	
4.1.1 Parsing (Level A) DEPRECATED - OBSOLETE	Not applicable	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A) For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.	Supports	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Captions are provided for all live audio content in synchronized media.	Not applicable	
1.2.5 Audio Description (Prerecorded) (Level AA) Audio description is provided for all prerecorded video content in synchronized media.	Supports	
1.3.4 Orientation (Level AA 2.1 and 2.2) Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) The purpose of each input field collecting information about the user can be programmatically determined when: - The input field serves a purpose identified in the Input Purposes for user interface components section; and - The content is implemented using technologies with support for identifying the expected meaning for form input data	Supports	
1.4.3 Contrast (Minimum) (Level AA) The visual presentation of text and images of text has a contrast ratio of at least 4.5:1. Exceptions are specified in the linked full guideline.	Partially supports	BFRN-1295, BFRN-1398
1.4.4 Resize text (Level AA) Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.	Supports	
1.4.5 Images of Text (Level AA) If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text. Exceptions are specified in the linked full guideline.	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 and 2.2) Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for: - Vertical scrolling content at a width equivalent to 320 CSS pixels; - Horizontal scrolling content at a height equivalent to 256 CSS pixels. Except for parts of the content which require two-dimensional layout for usage or meaning.	Partially supports	BFRN-868
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) The visual presentation of the following have a contrast ratio of at least 3:1 against adjacent color(s): **User Interface Components** Visual information required to identify user interface components and states, except for inactive components or where the appearance of the component is determined by the user agent and not modified by the author; **Graphical Objects** Parts of graphics required to understand the content, except when a particular presentation of graphics is essential to the information being conveyed.	Supports	
1.4.12 Text Spacing (Level AA 2.1 and 2.2) In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property: - Line height (line spacing) to at least 1.5 times the font size; - Spacing following paragraphs to at least 2 times the font size; - Letter spacing (tracking) to at least 0.12 times the font size; - Word spacing to at least 0.16 times the font size. Exceptions and notes are specified in the linked full guideline.	Partially supports	Defect BFRN-703, BFRN-658
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Where receiving and then removing pointer hover or keyboard focus	Partially supports	Defect BFRN-1248, BFRN-1233, BFRN-1192

Criteria	Conformance Level	Remarks and Explanations
triggers additional content to become visible and then hidden, the following are true: **Dismissible** A mechanism is available to dismiss the additional content without moving pointer hover or keyboard focus, unless the additional content communicates an input error or does not obscure or replace other content; **Hoverable** If pointer hover can trigger the additional content, then the pointer can be moved over the additional content without the additional content disappearing; **Persistent** The additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid. Exception: The visual presentation of the additional content is controlled by the user agent and is not modified by the author.		
2.4.5 Multiple Ways (Level AA) More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.	Partially supports	Defect BFRN-641
2.4.6 Headings and Labels (Level AA) Headings and labels describe topic or purpose.	Partially supports	BFRN-1174. BFRN-1447
2.4.7 Focus Visible (Level AA) Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.	Partially supports	Defects BFRN-652, BFRN-1181, BFRN-1403, BFRN-1025
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) When a user interface component receives keyboard focus, the component is not entirely hidden due to author-created content.	Supports	
2.5.7 Dragging Movements (Level AA 2.2 only) All functionality that uses a dragging movement for operation can be achieved by a single pointer without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author.	Partially supports	To be re-evaluated at GA time

Criteria	Conformance Level	Remarks and Explanations
2.5.8 Target Size (Minimum) (Level AA 2.2 only) of the target for pointer inputs is at least 24 by 24 CSS pixels, except where: **Spacing**: Undersized targets (those less than 24 by 24 CSS pixels) are positioned so that if a 24 CSS pixel diameter circle is centered on the bounding box of each, the circles do not intersect another target or the circle for another undersized target; **Equivalent**: The function can be achieved through a different control on the same page that meets this criterion;	Supports	
3.1.2 Language of Parts (Level AA) The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.	Not applicable	
3.2.3 Consistent Navigation (Level AA) Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.	Supports	
3.2.4 Consistent Identification (Level AA) Components that have the same functionality within a set of Web pages are identified consistently.	Supports	
3.3.3 Error Suggestion (Level AA) If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)		

Criteria	Conformance Level	Remarks and Explanations
For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true: **Reversible** Submissions are reversible. **Checked** Data entered by the user is checked for input errors and the user is provided an opportunity to correct them. **Confirmed**	Not applicable	
[3.3.8 Accessible Authentication (Minimum)](#) (Level AA 2.2 only) A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process unless that step provides at least one of the following: **Alternative** Another authentication method that does not rely on a cognitive function test. **Mechanism** A mechanism is available to assist the user in completing the cognitive function test. **Object Recognition** The cognitive function test is to recognize objects. **Personal Content** The cognitive function test is to identify non-text content the user provided to the Web site. **Note** "Object recognition" and "Personal content" may be represented by images, video, or audio. **Note** Examples of mechanisms that satisfy this criterion include: - support for password entry by password managers to reduce memory need, and - copy and paste to reduce the cognitive burden of re-typing.	Supports	
[4.1.3 Status Messages](#) (Level AA 2.1 and 2.2) In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.	Supports	

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance.
1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance.
1.2.9 Audio-only (Live) (Level AAA) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
1.4.7 Low or No Background Audio (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
1.4.8 Visual Presentation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
1.4.9 Images of Text (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
2.1.3 Keyboard (No Exception) (Level AAA)	Not applicable	This product has not been tested for AAA conformance

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
2.2.3 No Timing (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
2.2.4 Interruptions (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
2.2.5 Re-authenticating (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
2.2.6 Timeouts (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
2.3.2 Three Flashes (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
2.4.8 Location (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
2.4.9 Link Purpose (Link Only) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
2.4.10 Section Headings (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance

Criteria	Conformance Level	Remarks and Explanations
2.4.13 Focus Appearance (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
2.5.5 Target Size (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
3.1.3 Unusual Words (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
3.1.4 Abbreviations (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
3.1.5 Reading Level (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
3.1.6 Pronunciation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
3.2.5 Change on Request (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
3.3.5 Help (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
3.3.6 Error Prevention (All) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	This product has not been tested for AAA conformance
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply	Not applicable	This product has not been tested for AAA conformance

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	See 1.3.3, 1.1, 2.2 and 2.4 sections
302.2 With Limited Vision	Partially supports	Defect BFRN-703
302.3 Without Perception of Color	Partially supports	
302.4 Without Hearing	Not applicable	
302.5 With Limited Hearing	Not applicable	
302.6 Without Speech	Not applicable	
302.7 With Limited Manipulation	Not applicable	
302.8 With Limited Reach and Strength	Partially supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Product is supposed to be used by experts but there might the need for a learning curve for novice users

Chapter 4: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not applicable	We do not deal with HW
402.2.2 Transactional Outputs	Not applicable	We do not deal with HW
402.2.3 Speech Delivery Type and Coordination	Not applicable	We do not deal with HW
402.2.4 User Control	Not applicable	We do not deal with HW
402.2.5 Braille Instructions	Not applicable	We do not deal with HW

Criteria	Conformance Level	Remarks and Explanations
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not applicable	We do not deal with HW
402.3.2 Non-private Listening	Not applicable	We do not deal with HW
402.4 Characters on Display Screens	Not applicable	We do not deal with HW
402.5 Characters on Variable Message Signs	Not applicable	We do not deal with HW
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not applicable	We do not deal with HW
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not applicable	We do not deal with HW
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not applicable	We do not deal with HW
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not applicable	We do not deal with HW
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not applicable	We do not deal with HW
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not applicable	We do not deal with HW
407.3.2 Alphabetic Keys	Not applicable	We do not deal with HW
407.3.3 Numeric Keys	Not applicable	We do not deal with HW
407.4 Key Repeat	Not applicable	We do not deal with HW
407.5 Timed Response	Not applicable	We do not deal with HW
407.6 Operation	Not applicable	We do not deal with HW
407.7 Tickets, Fare Cards, and Keycards	Not applicable	We do not deal with HW
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not applicable	We do not deal with HW
407.8.1.1 Vertical Plane for Side Reach	Not applicable	We do not deal with HW
407.8.1.2 Vertical Plane for Forward Reach	Not applicable	We do not deal with HW
407.8.2 Side Reach	Not applicable	We do not deal with HW
407.8.2.1 Unobstructed Side Reach	Not applicable	We do not deal with HW
407.8.2.2 Obstructed Side Reach	Not applicable	We do not deal with HW
407.8.3 Forward Reach	Not applicable	We do not deal with HW

Criteria	Conformance Level	Remarks and Explanations
407.8.3.1 Unobstructed Forward Reach	Not applicable	We do not deal with HW
407.8.3.2 Obstructed Forward Reach	Not applicable	We do not deal with HW
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not applicable	We do not deal with HW
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not applicable	We do not deal with HW
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not applicable	We do not deal with HW
408.3 Flashing	Not applicable	We do not deal with HW
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not applicable	We do not deal with HW
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not applicable	We do not deal with HW
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not applicable	We do not deal with HW
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not applicable	We do not deal with HW
412.2.2 Volume Gain for Non-Wireline ICT	Not applicable	We do not deal with HW
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not applicable	We do not deal with HW
412.3.2 Wireline Handsets	Not applicable	We do not deal with HW
412.4 Digital Encoding of Speech	Not applicable	We do not deal with HW
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not applicable	We do not deal with HW We do not de
412.7 Video Communication	Not applicable	We do not deal with HW
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not applicable	We do not deal with HW
412.8.2 Voice and Hearing Carry Over	Not applicable	We do not deal with HW
412.8.3 Signal Compatibility	Not applicable	We do not deal with HW
412.8.4 Voice Mail and Other Messaging Systems	Not applicable	We do not deal with HW
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
413.1.1 Decoding and Display of Closed Captions	Not applicable	We do not deal with HW
413.1.2 Pass-Through of Closed Caption Data	Not applicable	We do not deal with HW
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not applicable	We do not deal with HW
414.1.2 Other ICT	Not applicable	We do not deal with HW
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not applicable	We do not deal with HW
415.1.2 Audio Description Controls	Not applicable	We do not deal with HW

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not applicable	HCLSoftware doesn't currently produce platform software (e.g. a browser)
502.2.2 No Disruption of Accessibility Features	Partially supports	We do not disable browsers' accessibility features (e.g cmd+ and cmd- are disabled by the code or if you have Section 1.4.4 and 1.4.10 fail
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Partially supports	See guideline 1.3.1
502.3.4 Values	Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Partially supports	See guideline 1.3.1
502.3.7 Hierarchical Relationships	Partially supports	See guideline 1.3.1
502.3.8 Text	Not applicable	Depends on browser
502.3.9 Modification of Text	Not applicable	Depends on browser
502.3.10 List of Actions	Not applicable	Depends on browser
502.3.11 Actions on Objects	Not applicable	Depends on browser

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Not applicable	Depends on browser
502.3.13 Modification of Focus Cursor	Not applicable	Depends on browser
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Not applicable	HCLSoftware doesn't currently produce platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially supports	
503.3 Alternative User Interfaces	Not applicable	Our product does not have alternate user interfaces.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	Not hosting any videos or audios
503.4.2 Audio Description Controls	Not applicable	Not hosting any videos or audios
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	The product doesn't include authoring tools.
504.2.2 PDF Export	Not applicable	The product doesn't include authoring tools.
504.3 Prompts	Not applicable	The product doesn't include authoring tools.
504.4 Templates	Not applicable	The product doesn't include authoring tools.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not applicable	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	All of our documentation is electronic.

Criteria	Conformance Level	Remarks and Explanations
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not applicable	Depends on browser
603.3 Accommodation of Communication Needs	Not evaluated	Need to validate if support is accessible

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Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	See 1.3.3., 1.1, 2.2 and 2.4 sections
4.2.2 Usage with limited vision	Partially supports	Defect BFRN-703
4.2.3 Usage without perception of colour	Supports	
4.2.4 Usage without hearing	Not applicable	
4.2.5 Usage with limited hearing	Not applicable	
4.2.6 Usage with no or limited vocal capability	Not applicable	
4.2.7 Usage with limited manipulation or strength	Not applicable	
4.2.8 Usage with limited reach	Not applicable	
4.2.9 Minimize photosensitive seizure triggers	Not applicable	
4.2.10 Usage with limited cognition, language or learning	Partially supports	Product is supposed to be used by experts but there might be the need for a learning curve for novice users
4.2.11 Privacy	Supports	Users leveraging accessibility technology or aids are not "identifyable"

Chapter 5: Generic Requirements

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13

Criteria	Conformance Level	Remarks and Explanations
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Partially supports	See guideline 1.1.1
5.1.3.2 Auditory output delivery including speech	Partially supports	See guideline 1.1.1
5.1.3.3 Auditory output correlation	Not applicable	
5.1.3.4 Speech output user control	Not applicable	
5.1.3.5 Speech output automatic interruption	Not applicable	
5.1.3.6 Speech output for non-text content	Not applicable	
5.1.3.7 Speech output for video information	Not applicable	
5.1.3.8 Masked entry	Not applicable	
5.1.3.9 Private access to personal data	Not applicable	
5.1.3.10 Non-interfering audio output	Not applicable	
5.1.3.11 Private listening volume	Not applicable	
5.1.3.12 Speaker volume	Not applicable	
5.1.3.13 Volume reset	Not applicable	
5.1.3.14 Spoken languages	Not applicable	
5.1.3.15 Non-visual error identification	Not applicable	
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	
5.1.4 Functionality closed to text enlargement	Supports	
5.1.5 Visual output for auditory information	Supports	By the browser
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Partially supports	See guideline section 2.1
5.1.7 Access without speech	Not applicable	Our products do not require voice commands.
5.2 Activation of accessibility features	Not applicable	
5.3 Biometrics	Not applicable	Our products do not rely on biometric features.
5.4 Preservation of accessibility information during conversion	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
5.5 Operable parts **This chapter is not relevant to our products, since we don't produce hardware.**	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation		
5.5.2 Operable parts discernibility		
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status		
5.6.2 Visual status		
5.7 Key repeat		
5.8 Double-strike key acceptance		
5.9 Simultaneous user actions		

Chapter 6: ICT with Two-Way Voice Communication

Notes: **This chapter is not revelant to our products, since it refers to telecommunications hardware.**

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech		
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication		
6.2.1.2 Concurrent voice and text		
6.2.2.1 Visually distinguishable display		
6.2.2.2 Programmatically determinable send and receive direction		
6.2.2.3 Speaker identification		
6.2.2.4 Visual indicator of Audio with RTT		

Criteria	Conformance Level	Remarks and Explanations
6.2.3 Interoperability		
6.2.4 RTT responsiveness		
6.3 Caller ID		
6.4 Alternatives to voice-based services		
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution		
6.5.3 Frame rate		
6.5.4 Synchronization between audio and video		
6.5.5 Visual indicator of audio with video		
6.5.6 Speaker identification with video (sign language) communication		
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Chapter [7: ICT with Video Capabilities](#)

Notes: **This chapter is relevant only to products with video capabilities, for example for video-conferencing.**

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback		
7.1.2 Captioning synchronization		
7.1.3 Preservation of captioning		

Criteria	Conformance Level	Remarks and Explanations
7.1.4 Captions characteristics		
7.1.5 Spoken subtitles		
7.2.1 Audio description playback		
7.2.2 Audio description synchronization		
7.2.3 Preservation of audio description		
7.3 User controls for captions and audio description		

Chapter 8: Hardware

Notes: **This chapter is not revelant to our products, since we don't produce hardware.**

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections		
8.1.3 Colour		
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range		
8.2.1.2 Incremental volume control		
8.2.2.1 Fixed-line devices		
8.2.2.2 Wireless communication devices		
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach		

Criteria	Conformance Level	Remarks and Explanations
8.3.2.2 Unobstructed low forward reach		
8.3.2.3.1 Clear space		
8.3.2.3.2 Obstructed (< 510 mm) forward reach		
8.3.2.3.3 Obstructed (< 635 mm) forward reach		
8.3.2.4 Knee and toe clearance width		
8.3.2.5 Toe clearance		
8.3.2.6 Knee clearance		
8.3.3.1 Unobstructed high side reach		
8.3.3.2 Unobstructed low side reach		
8.3.3.3.1 Obstructed (≤ 255 mm) side reach		
8.3.3.3.2 Obstructed (≤ 610 mm) side reach		
8.3.4.1 Change in level		
8.3.4.2 Clear floor or ground space		
8.3.4.3.2 Forward approach		
8.3.4.3.3 Parallel approach		
8.3.5 Visibility		
8.3.6 Installation instructions		
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
8.4.1 Numeric keys		
8.4.2.1 Means of operation of mechanical parts		
8.4.2.2 Force of operation of mechanical parts		
8.4.3 Keys, tickets and fare cards		
8.5 Tactile indication of speech mode		

Chapter 9: Web *(see WCAG 2.x section)*

Notes:

Chapter 10: Non-Web Documents

Notes: **This chapter is not revelant to out product, since the product is not made of non-web documents.**

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning		
10.6 Audio description timing		

Chapter 11: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not applicable	
11.5.2.5 Object information	Supports	
11.5.2.6 Row, column, and headers	Partially supports	See guideline 1.3.1
11.5.2.7 Values	Supports	
11.5.2.8 Label relationships	Partially supports	See guideline 1.3.1
11.5.2.9 Parent-child relationships	Partially supports	See guideline 1.3.1
11.5.2.10 Text	Not applicable	Handled by the browser
11.5.2.11 List of available actions	Not applicable	Handled by the browser
11.5.2.12 Execution of available actions	Not applicable	Handled by the browser
11.5.2.13 Tracking of focus and selection attributes	Not applicable	Handled by the browser
11.5.2.14 Modification of focus and selection attributes	Not applicable	Handled by the browser
11.5.2.15 Change notification	Supports	
11.5.2.16 Modifications of states and properties	Supports	
11.5.2.17 Modifications of values and text	Supports	
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not applicable	
11.6.2 No disruption of accessibility features	Supports	not disrupting browser's accessibility features
11.7 User preferences	Supports	not disrupting browser's accessibility features
11.8 Authoring tools **This chapter is not revelant to this product, since it doesn't inlcude authoring tools.**	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.8.1 Content technology **This chapter is not revelant to this product, since it doesn't inlcude authoring tools.**	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations		
11.8.4 Repair assistance		
11.8.5 Templates		

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not applicable	ot providing dedicated accessibility features
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not evaluated	
12.2.3 Effective communication	Not evaluated	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: **This chapter is not relevant to our product since we don't produce any software which provides emergency or relay services.**

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services		
13.1.3 Sign relay services		
13.1.4 Lip-reading relay services		
13.1.5 Captioned telephony services		
13.1.6 Speech to speech relay services		
13.2 Access to relay services		
13.3 Access to emergency services		

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