Nuix Rampiva Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Nuix Rampiva®

Report Date: September 2024

Product Description: Nuix Rampiva® is an application that enhances and automates the collection, management, processing and loading to review of data. It allows users to create and run workflows with operations that orchestrate activities across the Nuix Neo platform, as well as with other enterprise applications.

Contact Information: <u>support@nuix.com</u>

Notes: None

Evaluation Methods Used: Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Level A and AA. Level Access (Level) tested a selection of the product using a representative sample to cover the components and functionality of use flows. The following is a list of the assistive technologies (ATs) used: NVDA/Firefox.



Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.2	Level A - Yes Level AA - Yes Level AAA - No



Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.



Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Web: Partially Supports	 Web: Most non-text content in the product does not have text alternatives that serve the equivalent purpose. Examples include: There are decorative images such as "Processing Report and Script", "Edit", etc. with textual equivalents. There are "information," "warning," and "tip" icons that are without a textual equivalent. There is a "Add" button with insufficiently descriptive accessible name. The "Options Picker" icon button is missing
1.2.1 Audio-only and Video-only (Prerecorded) (Level	Web: Supports	Web: The product does not contain prerecorded
A)		audio-only or video-only media.



Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A)	Web: Supports	Web: The product does not contain any prerecorded synchronized media (video with audio) that requires captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Web: Supports	Web: The product does not contain any prerecorded video media that requires audio descriptions or a media alternative.



Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A)	Web: Partially Supports	 Web: In most instances, the product ensures that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. Exceptions include: There are section headings such as "Hold Notice Template", "Recurring Notice Template", that do not use heading markup. There is an "Active" content that uses heading markup but does not function as a heading. Checkboxes are not programmatically grouped, such as those in the Legal Hold Notices. There are form fields with visual labels that are not programmatically associated with the control, such as the "Title" and "Description" fields in the Create Notice Templates flow.



Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)	Web: Partially Supports	Web: In some instances, the product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning. Exceptions include: • The order of the controls for Step 2 of the Create Legal Hold flow does not follow the logical order of the labels followed by their associated controls.
1.3.3 Sensory Characteristics (Level A)	Web: Supports	Web: The product does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, or sound.



Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A)	Web: Partially Supports	 Web: In most instances, the product does not use color as the only visual means of conveying information, indicating an action, or prompting a response. Exceptions include: Form errors are solely indicated by color, as the only indication is that the borders of the form fields are highlighted. There are "Missing information in Script code or Script file in the Script section" content that uses color alone to visually indicate missing/wrong information. There are "Add Evidence" and "Script controls when missing information" content that uses color alone to visually indicate missing or incomplete information.
1.4.2 Audio Control (Level A)	Web: Supports	Web: The product does not include audio that plays automatically for more than 3 seconds.



Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Web: Partially Supports	 Web: In some instances, the product ensures that interactive content and functionality is accessible and operable using a keyboard or keyboard emulator. Exceptions include: There are interactive controls that cannot be navigated with the keyboard alone such as the "Operations from the main table (e.g. 'Azure Container Copy')", "Expand / Collapse Heading Elements in body." There are "Sample Job Card" and "Job Card Table rows" inactive elements that are keyboard focusable.
		 There are "Text options" menu that can only be activated when covering the text with the mouse.
2.1.2 No Keyboard Trap (Level A)	Web: Supports	Web: The product ensures that generated content does not include components that trap keyboard focus.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Web: Supports	Web: The product does not use character key shortcuts.



Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A)	Web: Supports	Web: The product does not contain time-limited or time-dependent content.
2.2.2 Pause, Stop, Hide (Level A)	Web: Supports	Web: The product does not contain content that moves, blinks, scrolls, or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A)	Web: Supports	Web: The product does not contain flashing content.
2.4.1 Bypass Blocks (Level A)	Web: Supports	Web: The product provides skip links and other mechanisms to bypass blocks of content repeated on multiple pages.
2.4.2 Page Titled (Level A)	Web: Partially Supports	Web: Some pages of the product provide titles that adequately describe their topic or purpose. Exceptions include: • Multiple pages share the same title of "Nuix Rampiva" which does not explain their purpose.



Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)	Web: Partially Supports	 Web: In some instances, pages of the product can be navigated sequentially with a focus order that matches the logical reading order. Exceptions include: In the Jobs Flow confirmation step the focus order of "Job menu" and "Close" controls does not follow the visual order. After activating the Right/Left controls (image buttons), focus moves inappropriately to the beginning of the dialog. Keyboard focus gets lost after activating the "All Platforms (show/hide control)", "All Categories (show/hide control)" and so on. interactive controls with the keyboard while the screen reader is running.
2.4.4 Link Purpose (In Context) (Level A)	Web: Supports	Web: The product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context.



Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only)	Web: Supports	Web: The product does not require multipoint or path-based gestures for operation.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Web: Supports	Web: The product ensures that functionality on pointer down-event is completed only when the user releases the pointer or allows the user to abort and/or undo the action.
2.5.3 Label in Name (Level A 2.1 only)	Web: Partially Supports	Web: In most instances, the product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text. Exceptions include:
		 There are form controls without a programmatically associated label describing their purpose, such as "Username" and "Password." The accessible name of the "Confirm your acknowledgement of this hold notice" checkbox does not include the text of their visual labels.



Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only)	Web: Supports	Web: The product does not contain functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A)	Web: Supports	Web: The product ensures that the default human language used on each page can be programmatically determined.
3.2.1 On Focus (Level A)	Web: Partially Supports	Web: In some instances, the product ensures that interface components do not initiate a change of context when receiving focus. Exceptions include:
		There are elements that trigger a context change as soon as they receive focus in the Create Notice Templates flow.



Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)	Web: Partially Supports	Web: The product ensures that some interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link unless the user has been advised of this behavior before use. Exceptions include: There are controls that are automatically activated upon receiving focus, such as the checkboxes from the "Responses" group and the switch controls used for each trigger configuration.
3.2.6 Consistent Help (Level A 2.2 only)	Web: Supports	Web: The product does not contain help mechanisms.
3.3.1 Error Identification (Level A)	Web: Supports	Web: Where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text.



Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Web: Partially Supports	Web: In some instances, where user input is required, the product presents adequate labels or instructions for successfully providing that input. Exceptions include:
		There are checkboxes below "Exclude from overview" in the Processing Report section without persistent visual labels.
3.3.7 Redundant Entry (Level A 2.2 only)	Web: Supports	Web: The product does not request redundant user-entered information in multi-step processes.
4.1.1 Parsing (Level A) Applies to:	Web: Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the
WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply		WCAG 2.1 Editorial Errata.



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4.1.2 Name, Role, Value (Level A)	Web: Does Not Support	 Web: Significant and critical portions of the product contain interface components whose name, role, state, and value cannot be programmatically determined, and whose state, properties, and value cannot be programmatically set. Examples include: There are tabs such as "Hold" and "Recurring" without appropriate name, tab role, and selected state information. There are "Date to respond (date input field for the Respond by date radio button)", "Number of days to remind of a notice", "Start date", and "End date" controls lack programmatically associated labels. There are multiple form fields that rely on the placeholder attribute to supply their accessible name. There are show/hide controls without appropriate name information. There is a "Clear Selected" button without role information. There are multiple comboboxes missing name, role, and state information. There are "Static parameters", "User parameters", etc. accordions without appropriate state information.



Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Supports	Web: The product does not contain any live synchronized media (video with audio) that requires real-time captioning.
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Supports	Web: The product does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions.
1.3.4 Orientation (Level AA 2.1 only)	Web: Supports	Web: The product does not restrict its view and operation to a single display orientation, such as portrait or landscape unless a specific orientation is essential.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Web: Supports	Web: The product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined.



Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)	Web: Partially Supports	 Web: In some instances, the visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors. Exceptions include: There are texts such as "White", "Add text", "Search", etc. that do not meet the required minimum color contrast ratio with their background.
1.4.4 Resize text (Level AA)	Web: Partially Supports	Web: In some instances, the product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality. Exceptions include: • There is content such as "Date pickers", "Download Anonymized", "End date input", etc. that disappears or gets cut off when viewing the page at 200% browser zoom and a 1280-pixel viewport width.
1.4.5 Images of Text (Level AA)	Web: Supports	Web: Except for logos, the product uses text instead of images of text.



Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)	Web: Partially Supports	Web: In most instances, pages of the product allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions except where scrolling is required for content usage such as tables or diagrams. Exceptions include: • There are "Inputs and Sign in" buttons, "User Settings", etc. content that gets cut off, or requires horizontal scrolling to view when the page has a viewport width of 320 CSS pixels. • The content of the "Add Operation" dialog is unreadably small when the page has a viewport width of 320 CSS pixels.



Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only)	Web: Does Not Support	Web: Visual presentation of most non-text content across the product does not have a contrast ratio of at least 3:1 against adjacent color(s). Examples include: • There are focus indicators of "Name",
		 "Value", etc. input fields with a contrast ratio below 3.00:1. There is border of "Notes", "Evidence name", etc. input fields with a contrast ratio below 3.00:1.
		There are focus indicators of "All Platforms (show/hide control)", "All Execution Modes (show/hide control)", etc. with a contrast ratio below 3.00:1.
1.4.12 Text Spacing (Level AA 2.1 only)	Web: Supports	Web: The product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality.



Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Web: Supports	Web: Content in the product that is triggered by hover or focus remains visible while triggered, remains visible while moving the pointer over it, and can be dismissed without moving the pointer or changing focus if it obscures other content.
2.4.5 Multiple Ways (Level AA)	Web: Supports	Web: The product provides multiple ways to navigate through pages in the product except where pages are sequential steps in a process.
2.4.6 Headings and Labels (Level AA)	Web: Partially Supports	 Web: The product uses headings and labels that describe their topic or purpose in most instances. Exceptions include: There are "Copy" buttons with insufficiently descriptive accessible names. There are "Show Selected" checkboxes with insufficiently descriptive accessible names, as there is a grouping called 'Selected.".



Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA)	Web: Partially Supports	Web: In some instances, the product provides a visible indication of keyboard focus for elements on each page. Exceptions include: • There are interactive controls such as
		"Active checkbox", "Script code and Script file radio buttons.", "Checkboxes below Exclude from overview", etc. without a visible keyboard focus indicator.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Web: Supports	Web: When user interface components receive keyboard focus they are, at minimum, partially visible.
2.5.7 Dragging Movements (Level AA 2.2 only)	Web: Supports	Web: The product does not use dragging movements for interactive functionality.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Web: Supports	Web: The size of targets in the product meet the requirements of this criterion.



Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)	Web: Partially Supports	Web: In some instances, where pages of the product contain text in multiple languages, the language used for each passage can be programmatically determined. Exceptions include: • On the User Settings page there is text in different languages, but their language is programmatically unspecified.
3.2.3 Consistent Navigation (Level AA)	Web: Supports	Web: The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.
3.2.4 Consistent Identification (Level AA)	Web: Supports	Web: The product ensures that components with the same functionality are identified consistently across pages of the product.



Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Web: Partially Supports	Web: In some instances, input fields in the product that identify input errors also provide suggestions for correcting each error. Exceptions include: • There are no error messages providing
		suggestions on how to fix error messages on the Libraries page, Configure Parameters modals, and Add Evidence and Create Vault Saved Queries modals.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: Supports	Web: The product does not cause financial transactions or legal commitments to occur. User-controllable data is checked before submission and can be reversed or revised after submission.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Web: Supports	Web: The product does not require users to complete a cognitive function test during its authentication process.



Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only)	Web: Partially Supports	 Web: In some instances, the product provides status messages that can be presented to assistive technologies without receiving focus. Exceptions include: There is no status message indicating that a survey notice has been successfully added or removed when the Add/Remove controls are activated. There is no status message indicating that a trigger configuration has been successfully added or removed when the Add/Remove controls are activated with the keyboard while a screen reader is running.



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